



Global Financial Innovation Network C4D User's Manual

Updated: April 2020

The Global Financial Innovation Network Group

The Global Financial Innovation Network is a network of over 50 organizations committed to supporting financial innovation in the interests of consumers. It also aims to create a new framework for co-operation between financial services regulators on innovation related topics, sharing different experiences and approaches.

This platform has been built in conjunction with Collaboration for Development (C4D) – an external facing social collaboration platform hosted by the World Bank Group. There are now over 200 C4D Groups and Subgroups connecting thousands of colleagues who share specialized interests around the world. The Global Financial Innovation Network Group is hosted as a “Community of Practice” on C4D.

Types of Groups on C4D

- **Public facing** – anyone in the world can Google Search, find this group, and view/read all content. Anyone can become a Member – by click “Join”, they are automatically accepted as a member of the Group. Only members can contribute content and take actions, such as commenting on, liking, and sharing content.
- **Private groups** – anyone in the world can Google search, find this group, and click on “Join”, their join request is reviewed by a community manager from the group, who can accept or reject the join request, based on the criteria for members. Example, a global working group of 50 members need a private space for deliberation on specialized topical issues.
- **Secret Groups** – only invited members can join these groups.

The GFIN platform is a private group.

What type of information can we share in the Global Financial Innovation Network Group?

The C4D platform is hosted on the World Bank servers in the U.S. In order to accommodate for GFIN members' information and security policies, we recommend only sharing on the platform publicly available information or GFIN administrative material (dates and times of meetings and agendas).



GFIN

GLOBAL FINANCIAL INNOVATION NETWORK

How do I access the Global Financial Innovation Network Group?

Click on <https://collaboration.worldbank.org/content/sites/collaboration-for-development/en/groups/gfin.html>. If prompted, then register or sign into C4D, then click on the link a second time and it should take you to the Global Financial Innovation Network Group. Our site is (Private) so it is Google searchable but only the content on the Home page can be viewed by non-members. However, if you want to view the rest of the documents/ discussions, reply or comment on our content, then you need to log in or click the “Join” button to join C4D and then become a member.

Log in to C4D

(If you are not using World Bank Group access)

User name



Password

LOGIN SIGN UP



How do I navigate C4D?

Use the Tabs on the Blue line at the top of C4D.

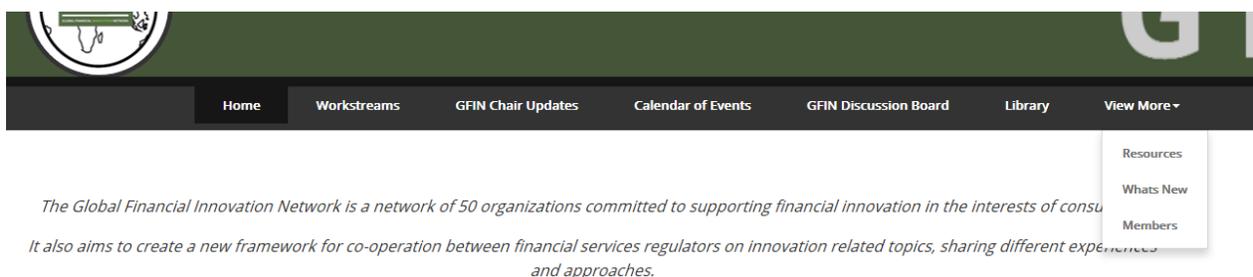


The tabs are:

- **Overview** – to access the site-wide C4D Home page
- **Groups** – to see a list of Groups/CoPs on C4D
- **Profile** – to access your C4D Profile, you can add a photo, select your primary language, and add biographic expertise and more to make your profile more social to help you connect with other members
- **Message** – to send or receive private messages from other C4D members
- **Notifications** – you can see what’s new on your group or content others are sharing with you. You can also click Notification preferences to get email notifications.
- **Search** – This is the C4D site-wide search – enter a key word to find content, people or groups that match your interests.
- **My Groups** – the drop-down menu shows links to the Groups or Subgroups you have joined, click on the link to go to your group.

How do I navigate the Global Financial Innovation Network Group?

Use the Tabs on the black line under our Global Financial Innovation Network group.





The tabs are:

- **“Home”** - our home page
- **The “Workstreams” Tab** – access sub-groups for each individual workstream
- **The “GFIN Chair Updates” Tab** – view, add or edit a blog – this could be a thought pieces from another member, or frequently asked question, or a reference to an attached document with a topic blog from a key thought leader – article written by a non-group member.
- **The “Calendar of Events” Tab** shows upcoming events that other members have posted. It is the group’s site-wide shared calendar. Any member can create an event.
- **The “GFIN Discussion Board” Tab** – view, add or edit a discussion – could be a quick question from another member, a research question or a planned 2-week time-bounded eDiscussion or eDebate (a planned member engagement timely and topical discussion).
- **The “Library” Tab** – works similar to Discussions and Blogs – enter the Title, a description of the attached document, and a “Tag” – example: asking members to read chapter 3 and add a comment.
- **The “Resources” Tab** – allows you to access all of content, on the left side you will see a series of “Categories”, if you click on a Category you will then just see content related to that Category – Example: “Credit” will give you all of the content related to credit products.
- **The “Activity/What’s New” Tab** – lists the most recent content on your group or subgroup – most recently posted, edited, or content that has a new comment or reply, etc.
- **The “Members” Tab** – lists the profile of people have access to the GFIN C4D platform.

How do I set up my profile on the platform?

Click on the Profile tab at on the Blue line at the top of C4D, and then click on EDIT PROFILE. Fill in the information.

You will notice that there is no field for “organization”. We therefore suggest adding the name of the organization you are working for at the **end of your Screen Name** and in the **Bio** field. This will allow users to search members by organization.



Profile Data

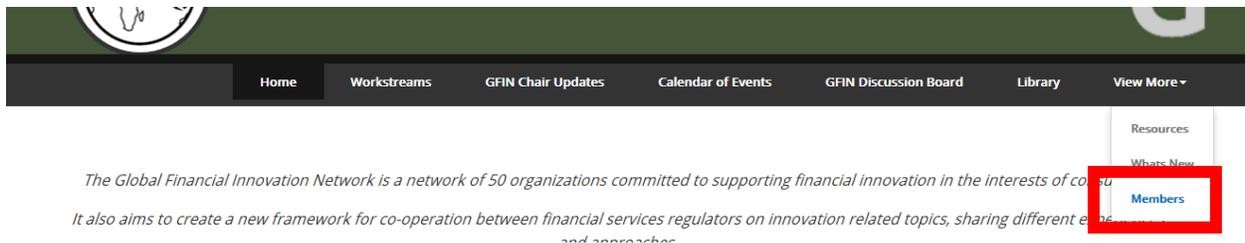
✓ SAVE CHANGES

Screen Name:	<input type="text" value="Lise Estelle Brault, Quebec AMF"/>	Gender:	<input type="text" value="female"/>
First Name:	<input type="text" value="Lise Estelle"/>	Country:	<input type="text" value="Canada"/>
Last Name:	<input type="text" value="Brault, Quebec AMF"/>	Address:	<input type="text" value="800 Square Victoria"/>
Email Address:	<input type="text" value="Lise-Estelle.Brault@lautorite.qc.ca"/>	City, State:	<input type="text" value="Montreal, Quebec"/>
Language:	<input type="text" value="English"/>	Always show contributions in my preferred language:	<input type="text" value="Off"/>
Occupation:	<input type="text" value="Senior Director, Data, Fintech and Innovation"/>	Bio:	<input type="text" value="Senior Director Data, Fintech and Innovation at Quebec Autorité des marchés financiers and Chair of the CSA Sandbox Committee"/>
URL:	<input type="text" value="www.lautorite.qc.ca"/>		

Save changes when you are done.

How do search for members?

Access the Members tab on the black line.



Scroll through members or use the search engine.



How do I set up notifications?

Use the Tabs on the Blue line at the top of C4D to select “Notifications”, and then “Notification settings”. This section allows you to choose general settings for web or email notifications.



In particular, it is possible to choose whether to be notified within the platform (web option) or by email.

What you will get notified about on the web

Activity that involves content you created:

- Votes Yes No
- Replies/Comments Yes No

Activity that involves content you're following: Yes No

Activity that involves people you're following: Yes No

Community Resource assigned to you: Yes No

Activity from the community that involves you:

- Private Messages Yes No

SAVE

If you do not log into the platform regularly, we recommend putting email notifications “Same as web” to “ON”.

What you will get notified about through email

Same as web **ON**

Activity that involves content you created:

- Votes
- Replies/Comments



Next, you must follow the content for which you would like to receive notifications. We recommend that you follow the “GFIN Chair Updates” and “GFIN Discussion Board” by selecting “Email Subscriptions” in the drop-down menu.

Updates from the GFIN Chair

PUBLISHED DRAFTS SCHEDULED

FOLLOWING NEW ARTICLES

- Activities
- Notifications
- Email Subscriptions** ✓
- Unfollow All

GFIN Weekly Update - 28 March 2020
Published 10 days ago by Unknown
Dear all, Coming to the end of our second week of working from home, the ECA is beginning to adjust to our

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TAG
News
news
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ADR