

20 Year in Review

It's time to reflect on what we lived in FY 20 and share our experiences with you!

With your collaboration, here is what we did this fiscal year to support the design and management of communities of practice to drive real development impact.

Impactful Communities of Practice

We helped teams maximize the value of their CoPs through customized advisory services and our CoP Lab program.

Impact of Effective Communities

- ✓ Collaboration beyond organizational boundaries
- √ Knowledge flow across regions and themes
- ✓ Multidisciplinary solutions to complex problems
- ✓ Better development results

FY 20 Col Lab Graduates **✓ Operations Trainers Community**

- √ IFC Solutions to Forced Displacement
 - ✓ FCS / IDA Network at IFC
- **√ WBG Knowlege Management CoP √** Justice CoP
- √ Jobs Diagnostics

Trained Community Managers and Community Leaders

become skilled community builders, leaders, and facilitators. Here are our FY 20 training sessions:

It takes expertise and effort to build a successful community. We build the capacity of individuals to









Engaging Virtual Meetings

Topical Workshops

- Online Events
- Online discussions
- Virtual Facilitation

Certification

Community Management

Introduction to CoPs

We facilitate a network of experienced community practitioners so that you can take

Peer Learning: Community Practitioners Network

advantage of the immense wisdom and support of peers.







time with the community.









Castera



Roster of experienced Community Managers for hire







We strive to develop tools and resources to help WBG communities collaborate and learn

CoP Ecosystem Support: Tools and Resources

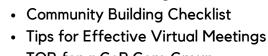
from each other. Here are our key FY 20 contributions: WBG CoP Inventory





- Beyond the World Bank

How to Run Engaging Virtual Meetings



Tools

TOR for a CoP Core Group

· Member interview guide

recognition and guided external partners to develop collaboration for impact initiatives, many of them related to COVID-19 response.

CoP Center of Excellence Award Technical Assistance TheCR Connect Awards 2019 IOINT WORLD BANK LEARNING Network UTSTANDING CENTER OF EXCELLENCE WORLD BANK GROUP

This fiscal year our services reached beyond WBG audiences. We received an industry





Business support to 100+ external



Global Water

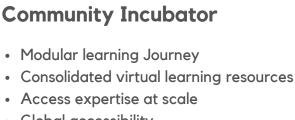
Partnership

For FY 21 we want to strengthen our support to WBG Global Practices to help them leverage Communities of Practice to channel technical and global knowledge into country programs.



impact. Define success > Measure progress > Generate evidence

Eyes on the big picture: Start from the desired



· Access expertise at scale

- Global accessibility



The Team Behind the Scenes







Training

