



## CDD “WHAT’S HAPPENING”

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Dear CDD Community of Practice Members,

As we head into the final stretch of the fiscal year, we’re seeing the hard work of teams pay off, with Board approvals of several operations (see below). Congratulations to all of them, and good luck to all of us as we bring FY18 to a close.

At the CDD secretariat, we are also starting to look ahead to FY19. We want to make sure we continue to offer services that are relevant and useful to you in your day-to-day work.

**To this end, we ask for two minutes of your time to [complete this survey](#).**

Your input will help us deliver quality services and knowledge to you. There is also an option to vote for more happy hours 😊.

After an extended gap created by Kaori’s departure last year, we’re also very happy to announce that Ashutosh Raina has joined the CDD secretariat. Ashutosh brings a strong operational background in design and implementation of CDD projects in Africa and South Asia (see his bio below), and we look forward to having many opportunities for you to meet him in the months to come.

This month’s newsletter showcases several stories from the field, from Cambodia and India to Mali and Mongolia. This issue also includes recent reports of relevance to the CDD community, in particular a new paper co-authored by our CDD Global Lead, Susan Wong, entitled “Community-Driven Development: Myths and Realities.” The paper takes stock of the evidence on the impact of CDD programs for helping governments improve the lives and futures of poor communities.

### **Resources**

For those with access to the World Bank intranet, the CDD cluster maintains a library of useful CDD resources.

- [Operational and knowledge resources](#)
- [TORs](#)
- [CDD consultants roster](#)
- [CDD Project Database](#)

If you have any such materials or resources that you feel would benefit the CoP, please share them with us.

Would you like to join our community? Fill out this [form](#), and we'll add you to our list.

With best wishes,

Nik

***Have a thought? Join the Community of Practice (CoP)!***

The CDD Community of Practice (CoP) connects peers, thought leaders and practitioners from governments, agencies, academia, and elsewhere to share ideas and experiences on CDD, community-based, and participatory approaches. This CoP is facilitated by the Global Programs Unit of the Global Practice for Social, Urban, Rural, and Resilience at the World Bank, with inputs from around the world. Take part in the conversation and join us on our [CoP website](#), welcoming experts from inside and outside the Bank.

To share papers, project news, interesting blogs, or upcoming events on CDD and other relevant themes with the CDD CoP, please email the main CDD email ([cddgsg@worldbank.org](mailto:cddgsg@worldbank.org)), or if you prefer, Evan Caplan ([ecaplan@worldbank.org](mailto:ecaplan@worldbank.org)), Nik Myint ([nmyint@worldbank.org](mailto:nmyint@worldbank.org)), or Ashutosh Raina ([araina@worldbank.org](mailto:araina@worldbank.org)) and we'll incorporate these in the next CDD "What's Happening" newsletter.

To facilitate dialogue and improved communication, the World Bank also maintains the CDD Global Solutions Group, which supports the Bank's internal community of CDD practitioners. If you are a World Bank staff member who would like to receive CDD-related information more regularly, please join the GSG. Click [here](#) to visit our GSG site.

## NEWS FROM THE REGION

**Feature Story:** [Cambodia's Social Accountability Framework Helps Improve Basic Public Services in Rural Areas](#)

From sectors like education and health, the [Voice and Action: Social Accountability for Improved Service Delivery](#) project aims to empower local citizens to hold service providers accountable for their work. More than 3,600 community accountability facilitators are now active across rural areas of Cambodia, developing locally oriented action plans and facilitating exchanges between citizens and the government. Want to know more? Check out the compelling video [here](#).

**Blog:** [Ségou, an Example of Participatory Urban Planning in Mali](#)

In Mali, rapid urbanization has not translated into inclusive growth in cities. The World Bank and the Swiss Cooperation Agency are supporting the [Urban Local Government Support Project](#) (PACUM), which aims to



strengthen local government performance and improve public service delivery through participatory planning. The project is being implemented across 14 cities, and each subproject is the result of a proposal made by residents.

**Blog:** [Mongolia, despite a scattered population, works to make every voice heard](#)

In a sparsely populated country, including citizens in the decision-making process presents special challenges, but is an important approach to improving transparency, service delivery, and accountability. The [Mainstreaming Social Accountability in Mongolia](#) (MASAM) Project works to build capacity of citizen engagement as well as the mechanisms to maintain a strong civil society. The project is supported by the World Bank and the Swiss Agency for Development Cooperation.



**Blog:** [Empowering Indian women after a natural disaster hits](#)

After a flooding disaster that hit more than 4,200 villages in Uttarakhand, India, the World Bank and [Global Facility for Disaster Reduction and Recovery \(GFDRR\)](#) supported the through the [Uttarakhand Disaster Recovery Project](#) (UDRP) to build back more resilient housing – but the project was also based on an owner-driven reconstruction model. This empowers families to rebuild their homes according to their specific needs, and includes gender-sensitive approaches to disaster prevention.

[Watch the video](#) to listen to project beneficiaries speak about the impact of the project.

## PROJECT APPROVALS

[Guinea Bissau: Safety Nets and Basic Services Project](#): This \$15 million (IDA grant) project will help provide poor communities and households with greater access to basic service infrastructure and social safety nets. The community-based micro-projects aim to support the rehabilitation and construction of infrastructure in targeted communities in order to increase access to basic socioeconomic services.

[Community Development Program Support Project Response to Forced Displacement](#): This \$48 million project (IDA grant \$40 million and IDA credit \$8 million), will strengthen local public finance management and participatory development processes in Communes for the delivery of quality and sustainable social and economic infrastructure.

[National Rural Economic Transformation Project](#): This \$250 million (IBRD financing) project aims to help rural households shift to a new generation of economic initiatives by developing viable enterprises for farm and non-farm products. A key focus of the project will be to promote women-owned and women-led farm and non-farm enterprises across value chains. The project is an additional financing to the \$500 million National Rural Livelihoods Project (NRLP).

## RESEARCH & REPORTS

**Policy Research Working Paper:** [Community-Driven Development: Myths and Realities](#)

CDD has become a key operational strategy for national governments and international donors, including in situations emerging from conflict, fragility and violence. This new policy research paper, written by CDD Global Lead Susan Wong and CDD/Poverty Advisor, Scott Guggenheim, examines what the evidence shows

about the utility of CDD programs for helping governments improve the lives and futures of the poor. The paper also addresses recent critiques of the community-driven development approach, and proposes several streams of work for the future.

**Report:** [Indicators of Citizen-Centric Public Service Delivery](#)

This new report reviews research dealing with citizen-centric governance indicators: those indicators that measure the capacity of public agencies address citizen needs at the center of service delivery. The paper aims to develop ways to design and enhance public service delivery processes so that public institutions better serve their constituents, increase transparency and accountability, and strengthen the trust of citizens in the state.

### PREVIOUS EVENTS

**Event:** Effects of Emerging Technologies on Citizen Engagement  
May 3, 2018

This discussion, held by the Governance Global Practice's Citizen Engagement Community of Practice and the Transport & Digital Development Global Practice's Digital Development Community of Practice, explored scenarios for the impact of emerging technologies like Artificial Intelligence (AI) and Internet of Things (IoT) for citizen engagement. It reviewed ways in which emerging technologies can be used to promote practices that are smarter and more inclusive, while fostering timely and appropriate government responsiveness. Visit the [Citizen Engagement GSG page](#) for more information.

### ADDITIONAL ITEMS

**New Secretariat Team Member:** We'd like to extend a warm welcome to Ashutosh Raina who has joined the CDD secretariat team. In his new role based in Washington, DC in the GSURR Global Programs unit, Ashutosh will support knowledge exchange activities and provide overall analytical and operational support to the CDD Community of Practice (CoP) and GSG. Before joining the Global Unit, Ashutosh worked as a World Bank consultant for four years and supported a range of CDD-based livelihood projects in conflict and displacement settings in Uganda, Ethiopia, Kenya, Djibouti, South Sudan, Republic of Congo and DRC. Prior to this, he worked for the National Rural Livelihoods Mission, a large-scale CDD program in India, for four years. Ashutosh has an undergraduate degree in engineering from the University of Mumbai and a graduate degree in public policy from the Johns Hopkins University. He very much looks forward to working with all of you. You may contact Ashutosh at [araina@worldbank.org](mailto:araina@worldbank.org) or at 202-458-0851.



### Call for Photos

We know that images can speak louder than words. As many of you are based in the field or travel with frequency, you can help us deepen our ability to document the work of CDD. We kindly request that when you are in the field, take photos of project implementation, anything from construction to inaugurations. When you send them, please include background and credit information (name, date, location).

*Sent via BCC to GSG\_CDD Extended; CDD Community of Practice Group – Bank; CDD Community of Practice Group - Non-Bank;  
SUR GP MTLT, and SUR GP Extended*