Dear CDD Community of Practice Members,

Since returning from our CDD Asia-Pacific Conference in Colombo, Sri Lanka, at the beginning of last month, it’s been as busy as ever. For those who weren’t in attendance and would like to learn more about the conference, we have plenty of information up on both the internal World Bank CDD Global Solutions Group (GSG) page, as well as the external-facing CDD Communities for Development (C4D) page. In addition, we produced a video, set up a lively Facebook group, and penned a summary blog.

This month’s newsletter showcases a couple of great insights into the impact of CDD approaches globally. This includes a recent study in Indonesia observing that community involvement can reduce teacher absenteeism in poor and rural areas. In Pakistan, using a CDD approach allowed women to tailor health services to local needs – and ultimately resulted in improved quality of services. Finally, we include below a recent IEG report, highlighting the need for more granular data to ensure progress towards boosting shared prosperity.

For a more interactive way of sharing a project’s story, we turn to video. We’re excited to share a clip from the In Steppe series, delivering a message from the windswept reaches of Mongolia.

Finally, we’d like to congratulate the team behind the Kyrgyz Republic CASA-1000 Community Support Project, just approved by the Board of Directors. We will keep you updated on progress with this exciting project.

Would you like to join our community? Fill out this form, and we’ll add you to our list.

As always, we are eager to hear from you, and remember to stay in touch.
With best wishes,

Nik

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**Have a thought? Join the Community of Practice (CoP)!**

The CDD Community of Practice (CoP) connects peers, thought leaders and practitioners from governments, agencies, academia, and elsewhere to share ideas and experiences on CDD, community-based, and participatory approaches. This CoP is facilitated by the Global Programs Unit of the Global Practice for Social, Urban, Rural, and Resilience at the World Bank, with inputs from around the world. Take part in the conversation and join us on our CoP website, welcoming experts from inside and outside the Bank.

To share papers, project news, interesting blogs, or upcoming events on CDD and other relevant themes with the CDD CoP, please email the main CDD email (cddgsg@worldbank.org), or if you prefer, Evan Caplan (ecaplan@worldbank.org), and Nik Myint (nmyint@worldbank.org), and we'll incorporate these in the next CDD "What's Happening" newsletter.

To facilitate dialogue and improved communication, the World Bank also maintains the CDD Global Solutions Group, which supports the Bank’s internal community of CDD practitioners. If you are a World Bank staff member who would like to receive CDD-related information more regularly, please join the GSG. Click here to visit our GSG site.

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**NEWS FROM THE REGION**

**Feature Story: Improving Education Quality in Indonesia’s Poor Rural and Remote Areas**

In Indonesia, high levels of teacher absenteeism have persisted, even with a government allowance to teachers in poor and remote areas. To address the challenge, in 2016, the World Bank began working with local communities to monitor and evaluate teacher performance, and then conducted an impact evaluation with support from the Government of Australia and USAID, as part of the KIAT Guru Pilot project. Initial results indicate that community satisfaction of teacher presence improved from 68 percent to 90 percent, and of teacher service performance from 55 percent to 91 percent. As many CDD programs are working on community monitoring of vital services, like teacher service delivery, this project can provide policy recommendations for similar projects in other countries.

**Video: In Steppe: Sustainable livelihoods in Mongolia’s Westernmost Aimag**

Join our colleagues Jim Anderson, Ingo Wiederhofer, Erdene Badarch, and Badama Dondog, reporting directly from Bayan-Olgii, Mongolia’s westernmost aimag (region). In these chilly scenes, they discuss the implementation of the Third Sustainable Livelihoods Project, which first began implementation in 2002, and is aimed at giving rural communities a
greater role in government funding processes. They spoke on the project’s objectives, specific challenges for social safeguards, and the use of incentives to improve transparency and participation.

**Project Approval:** [CASA-1000 Community Support Project](#), Kyrgyz Republic

The [CASA-1000 Community Support Project](#), Kyrgyz Republic was approved on April 10, 2018, by the World Bank’s Board of Executive Directors, for US$10 million IDA financing, and $2 million CASA1000 Multi-Donor Trust Fund. One of four CSPs in Central Asia and South Asia, associated with the CASA1000 electricity trade and transmission project, this CDD project will ensure that communities near the transmission line benefit in a direct and tangible way. Youth will play key roles in facilitation, awareness building, social accountability and financial management. The project will also be implemented through a partnership between the Community Development Agency and the Aga Khan Foundation.

**Event:** Social Accountability in the Delivery of Social Protection: Improving Service Delivery and State-Society Relations

April 10, 2018

The Citizen Engagement CoP and the Global Partnership for Social Accountability held a lively session on a new report on how citizen engagement strengthens social protection and can contribute to better service delivery in social protection programs. The report discussed implications of this research for development programming in the social protection sector. The report is relevant to any manager looking to better understand the effect of social accountability mechanisms on the delivery of social protection programs. For the session video recording, guidance note, case studies, and more information, visit this page.

**Report:** Growth for the Bottom 40 Percent

Boosting shared prosperity among the poorest 40 percent in developing countries is one of the World Bank Group’s twin goals. A new IEG report assesses the World Bank’s record in attaining that goal. It did so by monitoring of the geographic footprint of the projects, utilizing household surveys and geospatial data. The report showed that while the World Bank has operationalized this goal across GPs and across regions, it also noted that the World Bank needs to increase geographical monitoring of its projects to ensure it does focus on this bottom 40% target. See this page for the full report.

**Report:** The Impact of Social Mobilization on Health Service Delivery and Health Outcomes

This paper examined the impact of citizen engagement and mobilization on service delivery. It analyzed a CDD program in rural Pakistan to assess the improvement in quality of public health services. The program not only organized women as
health workers, it also empowered them to identify important health issues. The program saw marked improvement in highly localized service delivery, but not in multi-village public programs – highlighting the importance of community involvement, enforcement, and monitoring for improving service delivery.

**Call for Photos**
We know that images can speak louder than words. As many of you are based in the field or travel with frequency, you can help us deepen our ability to document the work of CDD. We kindly request that when you are in the field, take photos of project implementation, anything from construction to inaugurations. When you send them, please include background and credit information (name, date, location).

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**GLOBAL PROGRAMS UNIT -- GSURR | THE WORLD BANK | CDDGS@WORLDBANK.ORG**

Sent via BCC to GSG_CDD Extended; CDD Community of Practice Group – Bank; CDD Community of Practice Group - Non-Bank; SUR GP MTLT, and SUR GP Extended