



## CDD 'WHAT'S HAPPENING'

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**Susan Wong**

Global Lead, Community Driven Development, World Bank

A video update from Susan Wong, Global Lead, Community-Driven Development, on services that CDD Secretariat can provide and plans for FY19

**Dear friends and colleagues in the CDD Community of Practice (CoP),**

We hope that all of you were able to enjoy some time off over the summer, and that those of you at the Bank have had a good start to FY19!

In July, we in the CDD Secretariat sent out a brief report summarizing the activities from last FY18. In case you missed it while you were relaxing on the beach, here it is: [CDD – A Year in Review](#).

At the same time, we have been planning activities for FY19, including by drawing on the responses we received to the CDD survey we conducted in May and June. Many thanks to all of you who responded and provided feedback that will help us serve you better. In this issue of our newsletter, you will find highlights from the survey, as well as plans for FY19.

Finally, we noticed from the survey responses that some of you have suggested activities and services that we are already providing. So we are also taking the opportunity of this newsletter to provide a brief rundown of the services that the CDD secretariat provides and how you can access them, and will turn that into a handy “sticky” on the CDD site.

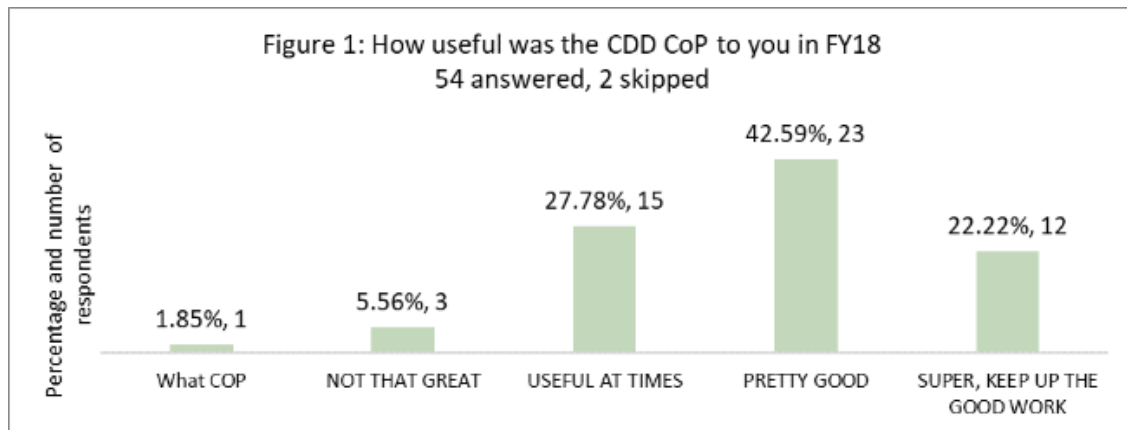
Once again, we want to say a big thank you to all of you that help to keep our community strong, resourceful and creative.

We look forward to working with you over the coming year!

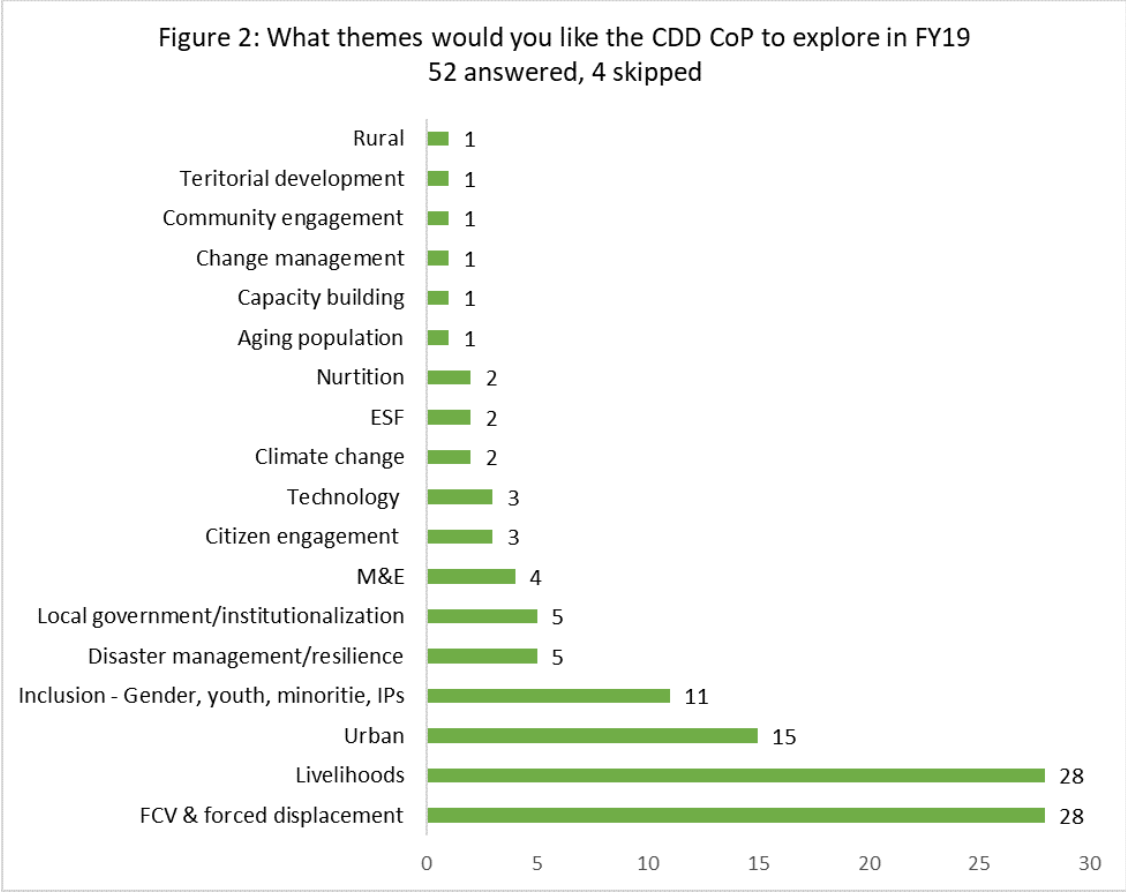
Susan, Nik, Ashutosh, and Adelaide

## CDD GSG SURVEY RESULTS - JUNE 2018

In total, we had 56 respondents to the survey. Most respondents found the CDD CoP to be delivering services useful to them in FY 18 (see figure 1). We were glad to hear it!



In identifying key themes that you would like us to focus on in FY19, “Livelihoods” and “FCV & Forced Displacement” were the front runners (see figure 2). We are happy to oblige (see below). In addition, participants expressed interest in topics including urban and inclusion (including gender, youth, minorities and indigenous peoples), followed by a fairly broad list of other topics, including disaster management, technical, and local government.



Finally, when asked what you would like to see more of in FY19, we received lots of suggestions, including a focus on knowledge sharing (with a specific focus on adapting successful country experiences), operational support (both through the help desk and operational cross-support) and a focus on expanding the knowledge base and building talent. The full survey results are [here](#), and if you have in the meantime thought of other pressing priorities, please send us an email to [cddgsg@worldbank.org](mailto:cddgsg@worldbank.org).

## LOOKING FORWARD: FY19 AND BEYOND

In the coming fiscal year, the CDD secretariat will continue to

1. Facilitate knowledge exchanges across staff, government counterparts and development partners,
2. Support learning opportunities, including generating and disseminating knowledge from operations, and
3. Provide direct support to operations across the World Bank portfolio, with a goal of ensuring that together we remain at the cutting edge of developments in the CDD implementation around the globe.

In this work, we will continue to put a special emphasis on the two top issues identified in the survey, e.g. CDD in situations of fragility, conflict and violence (FCV), and using CDD approaches to foster local economic development (LED). This will include a mix of analytical and operational work, bringing together expertise and identifying innovations from multiple global practices and from beyond the Bank.

Please let us know if you are working on these issues and have insights to share or questions you want answered.



## WHAT SERVICES DOES THE CDD SECRETARIAT PROVIDE TO COP MEMBERS?

- The CDD CoP/GSG connects peers, thought leaders, and practitioners across governments, agencies, and academia, to share ideas and experiences on CDD approaches.

- The purpose of CDD CoP/GSG is to support each other in operations, analytical work, evaluations and knowledge sharing.
- This is one of the largest communities in the Bank, with 950 members, of which about 30% are external (primarily government counterparts, development partners and academics).
- The CoP/GSG is facilitated by the CDD Secretariat based in Global Programs Unit of the Global Practice for Social, Urban, Rural, and Resilience at the World Bank, with inputs from around the world.

The CDD Secretariat offers following services:

## Technical Support

The CDD secretariat provides direct operational assistance, just-in-time advice, and other responses to requests from members of the CDD community.

- **Helpdesk Function:** The secretariat provides just-in-time advice to the broader community of practitioners and maintain a service standard of responding to requests within 48 hours. We respond to 4-5 requests per week, and inquiries include document/peer reviews, sample TORs, operational guidelines, and support finding specialized consulting services. In answering these requests, the secretariat often draws on the collective experience and knowledge of the CDD community, who continue to be generous in sharing their time, experiences and materials.
- **Direct Operational Cross-Support:** The secretariat provides operational support to CoP members/teams across all six regions. In addition, the secretariat facilitates project design discussion for pipeline CDD projects, contribute to CDD-related knowledge products and advise foreign government representatives on CDD.
- **CDD Project Database:** The CDD secretariat maintains a database of all Bank supported CDD projects globally. This database is updated every year and can be accessed by GSG members [here](#).

## Professional Development

The CDD secretariat facilitates following programs to strengthen the pool of staff to become productive members and leaders of CDD operations and analysis.

- **CDD Core Course:** The CDD secretariat delivers the CDD Core Course for participants from across the Bank, bringing together multiple GPs and staff from both Washington and country offices. Depending on interest and availability of resources, we will organize another round of the core course this year, aiming to

also make it available for government counterparts and development partners. The training covers core principles and design considerations through presentations, case studies, and interactive exercises, as well as through interactions with seasoned CDD practitioners. Please let Nik Myint ([nmyint@worldbank.org](mailto:nmyint@worldbank.org)) know if you or partners and counterparts you work with would be interested in this.

- **CDD Mentorship Program:** The secretariat provides career advice for staff looking to gain more experience on CDD. We also provide mentoring services and can help match junior staff with more senior CDD staff in their specific areas of expertise. We are fortunate that a lot of people in our community come forward to volunteer their time to help the next generation to learn. If you are a new TTL working on CDD, we can also help you to source talent. Please let Nik Myint ([nmyint@worldbank.org](mailto:nmyint@worldbank.org)) or Susan Wong ([swong1@worldbank.org](mailto:swong1@worldbank.org)) know if you are interested in this.



## Knowledge Sharing

The CDD secretariat organizes a broad range of learning activities, in collaboration with teams inside and outside the Bank.

- **International Conferences and Exchanges:** The secretariat organizes regular international conferences on community-driven development for members of the CoP to deepen regional peer exchange networks by reflecting on lessons learned, identifying promising innovations, and finding ways to apply lessons across CDD programs.

- **Brown Bag Lunch Series and Roundtable Discussion:** The secretariat organizes regular BBLs and roundtable discussions focusing on topics of interest to the CDD community.
- **Community of Practice Meeting and Happy Hour:** We host vibrant meetings and happy hours to facilitate informal knowledge exchanges and networking among CoP members.
- **CDD Websites:** Our two sites (one on the Bank's intranet, the other accessible externally) provide access to key knowledge and operationally useful CDD resources. Resources available on the site include:
  - General materials on CDD, including presentations and brochures
  - CDD resources on a range of technical sectors, including climate resilience and disaster risk management, financial management, procurement, local governance, public works, etc.
  - Operations manuals, sample ToRs, and other materials
  - Proceeding reports from our training events and conferences
  - Past CDD Newsletters
- **Newsletters:** Our [monthly newsletter](#), "What's Happening," offers a roundup of the latest news and information on operations, research, and events related to CDD, continued to be circulated to all CoP and GSG members and has recently celebrated its 60<sup>th</sup> issue. If you want to share project news, feature stories, blogs of members' projects, or upcoming events on CDD and other relevant themes with the CDD CoP, please email the CDD email ([cddgsg@worldbank.org](mailto:cddgsg@worldbank.org)) or Ashutosh Raina ([araina@worldbank.org](mailto:araina@worldbank.org)) and we'll happy to incorporate these in the next "What's happening in CDD" newsletter.

## Knowledge Generation

The CDD secretariat also supports analytical work and knowledge products of relevance to clients, task teams, and partners that help enhance the quality of CDD operations. To this end, the secretariat contributes to strengthening knowledge products around the key themes, promote impact evaluation work, and ensure CoP is at the cutting edge of developments in CDD implementation around the globe.

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## JOIN OUR COMMUNITY

We request TTLs to share our newsletters with your partners and counterparts. To sign up for the CDD CoP membership and our monthly newsletter, the government counterparts can [click here](#)

Please visit and bookmark our sites!

**CDD Global Solutions Group (WB internal):**

<https://worldbankgroup.sharepoint.com/sites/gsg/CDD/Pages/Home.aspx>

**CDD Collaboration4Development (C4D) (external):**

<https://collaboration.worldbank.org/content/sites/collaboration-for-development/en/groups/community-driven-development-global-solutions-group.html>

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**Email: [cddgsg@worldbank.org](mailto:cddgsg@worldbank.org)**