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### A note on the data reported in the report

Unless otherwise stated, the numbers reported in this report relate to the calendar year 2011.

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## Facts & figures

### Azerbaijan aviation's economic benefits

Air transport to, from and within Azerbaijan creates three distinct types of economic benefit. Typically, studies such as this focus on the 'economic footprint' of the industry, measured by its contribution to GDP, jobs and tax revenues generated by the sector and its supply chain. But the economic value created by the industry is more than that. The principal benefits are created for the customer, the passenger or shipper, using the air transport service. In addition, the connections created between cities and markets represent an important infrastructure asset that generates benefits through enabling foreign direct investment, business clusters, specialisation and other spill-over impacts on an economy's productive capacity.

### 1. Aviation's economic footprint

### Contribution to Azerbaijani GDP

The aviation sector contributes AZN 395 million (0.8%) to Azerbaijani GDP. This total comprises:

- AZN 209 million directly contributed through the output of the aviation sector (airlines, airports and ground-based services);
- AZN 125 million indirectly contributed through the aviation sector's supply chain; and
- AZN 61 million contributed through the spending by the employees of the aviation sector and its supply chain.
- In addition there are AZN 484 million in 'catalytic' benefits through tourism, which raises the overall contribution to AZN 878 million or 1.8% of GDP.

### Major employer

The aviation sector supports 28,000 jobs in Azerbaijan. This total comprises:

- ↑ 11,800 jobs directly supported by the aviation sector;
- 10,900 jobs indirectly supported through the aviation sector's supply chain; and
- 5,300 jobs supported through the spending by the employees of the aviation sector and its supply chain.
- In addition there are a further 38,100 people employed through the catalytic (tourism) effects of aviation.

### High productivity jobs

The average air transport services employee generates approximately AZN 19,500 in GVA annually, which is approximately 70% more productive than the average in Azerbaijan.

### Contribution to public finances

The aviation sector pays around AZN 62.9 million in tax including income tax receipts from employees, social security contributions and corporation tax levied on profits. An international departure tax and VAT on domestic flights raises AZN 33.1 million in revenue for the government. Furthermore, it is estimated that an additional AZN 39.2 million of government revenue is raised via the aviation sector's supply chain

and another AZN 19.1 million through taxation of the activities supported by the spending of employees of both the aviation sector and its supply chain.

### 2. Consumer benefits for passengers and shippers

From visiting family and friends to shipping high value products, 3.1 million passengers and 43,000 tonnes of freight travelled to, from and within Azerbaijan in 2011. More than 16,000 scheduled international flights depart Azerbaijan annually, destined for 54 airports in 22 countries. Domestically, more than 1,300 flights make over 76,600 seats available to passengers annually, destined for 5 airports.

For the 3.1 million passenger flights in total, passengers pay approximately AZN 874 million (inclusive of tax). This expenditure is likely to understate the value passengers actually attach to the flights they use (see Section 1). Calculations by Oxford Economics suggest the value of the benefit to travellers from flying, in excess of their expenditure, is worth approximately AZN 586 million a year.

Air transport is crucial for the distribution of high value to weight products. Air freight may only account for 0.6% of the tonnage of global trade with the rest of the world, but in value terms it makes up around 34.6% of the total.

Shippers pay airlines AZN 95.8 million annually to carry 43,000 tonnes of freight to, from and within Azerbaijan. The benefit to shippers, in excess of this expenditure, is estimated to be AZN 39.9 million.

### 3. Enabling long-term economic growth

In 2011 there were 35 routes connecting major airports in Azerbaijan to urban agglomerations around the world. On average there were 6 flights per week along these routes. A total of 7 of these routes were connecting Azerbaijan to cities of more than 10 million inhabitants with an average of 2 flights per day available to passengers. Frequencies are higher to the most economically important destinations. For example, passengers benefited from 6 flights per day from Heydar Aliyev International Airport to Istanbul Ataturk Airport, and from 4 flights per day from Baku to Moscow Domododevo airport, providing high speed access for business and leisure purposes throughout the day. Many of these city-pair connections are only possible because of the traffic density provided by hub airports. Azerbaijan's integration into the global air transport network transforms the possibilities for the Azerbaijani economy by:

- Opening up foreign markets to Azerbaijani exports;
- Lowering transport costs, particularly over long distances, helping to increase competition because suppliers can service a wider area and potentially reduce average costs, through increased economies of scale;
- Increasing the flexibility of labour supply, which should enhance allocative efficiency and bring down the natural rate of unemployment;
- Encouraging Azerbaijani businesses to invest and specialise in areas that play to the economy's strengths;
- Speeding the adoption of new business practices, such as just-in-time-inventory management that relies on quick and reliable delivery of essential supplies;
- Raising productivity and hence the economy's long-run supply capacity. It is estimated that a 10% improvement in connectivity relative to GDP would see a AZN 32 million per annum increase in long-run GDP for the economy of Azerbaijan.

This report describes these channels in more detail.

Section 1 quantifies the benefits of air travel for air passengers and air freight shippers.

**Section 2** examines the way in which the aviation sector supports long-run prosperity: by delivering supply-side benefits through a variety of different channels, which help to increase the economy's level of productivity, and hence its long-term sustainable rate of growth.

**Section 3** analyses the economic footprint of the aviation sector – the airlines, the ground-based infrastructure and spillover effects on tourism and trade – to quantify the value of its output and the jobs it supports in Azerbaijan.

## 1 Consumer benefits for passengers and shippers

The aviation sector – comprising the airlines together with the airports, air navigation and other essential grounds services that make up the air transport infrastructure – carries over 3.1 million passengers<sup>1</sup> and 43,000 tonnes of air freight to, from and within Azerbaijan every year. More than 16,000 scheduled international flights depart Azerbaijan annually, destined for 54 airports in 22 countries. Domestically, more than 1,300 flights make over 76,600 seats available to passengers annually, destined for 5 airports<sup>2</sup>.

Among the many reasons that people and businesses use air transport, people rely on it for holidays and visiting friends and family; while businesses use air transport for meeting clients and for the speedy and reliable delivery of mail and goods often over great distances. For this reason, the air transport network has been called the Real World Wide Web<sup>3</sup>.

The most important economic benefit generated by air transport is the value generated for its consumers, passengers and shippers. Passengers spent an estimated AZN 874 million (inclusive of tax) on air travel in 2011 and shippers spent AZN 98.0 million on the transportation of air cargo<sup>4</sup>. With its speed, reliability and reach there is no close alternative to air transport for many of its customers. This means that many are likely to value air services higher than what might be suggested by their expenditure on these services. But this economic value will vary from flight to flight, and from consumer to consumer, making it difficult to measure.

### 1.1 Consumer benefits

The value of consumer benefit varies because as you fly more often, the value you attach to each additional flight will generally fall. As frequent flyers know, the more they fly, the less excited they get when they step on a plane. There comes a point when the fare exceeds the value we place on taking an additional flight, and we choose instead to spend our money on other things. For this reason the air fares that we are willing-to-pay do not reflect the value we place on air transport so much as the value we place on the last flight we have flown. Much the same applies to the market as a whole. Air fares reflect the value placed on the service by the marginal passengers – those who would forgo the flight were prices to rise – and not the value that passengers as a whole place on air transport services.

For this reason, valuing the consumer benefits for air passengers and air freight shippers can not be inferred simply from observed fares and shipping charges. In addition to the fares paid, we need an idea of how the passengers and shippers value air transport other than at the margin. Unfortunately there is no readily available data on this, and so we must rely instead on judgement, informed by economic theory, to guide us. Economics tells us that the estimated benefits hinge on the sensitivity of demand to changes in fares – the *price elasticity of demand*. Estimates of prices elasticities are available from previous research. Economic theory also tells us that price elasticities will fall as we move away from the margin, but it offers less guidance on how much they may fall by. This matters, because lower the price elasticity – the less sensitive passengers are to a change in price – the higher the consumer benefit.

<sup>&</sup>lt;sup>4</sup> Passenger spending based on fares from IATA's PaxIS database plus estimates for taxes and surcharges paid. Cargo spending based on freight rates from IATA's CargoIS database.



<sup>&</sup>lt;sup>1</sup> This is a count of passengers on domestic flights as well as passengers arriving and departing on international flights. Each passenger connecting to another flight at an Azerbaijan airport is counted once on their arriving flight and again on their departing flight.

<sup>&</sup>lt;sup>2</sup> Annual estimate of international and domestic operations for 2011 based on airline schedules published by SRSAnalyzer.

<sup>3 &</sup>quot;Aviation - The Real World Wide Web", by Oxford Economics. Available at http://www.oxfordeconomics.com/samples/airbus.pdf

It follows that taxation of air travel or cargo directly reduces the economic benefit of all passengers and shippers, as well as, at the margin, stopping a number of people travelling and stopping a number of shippers using air cargo services.

### 1.2 Estimated consumer benefits

Given its sensitivity to our assumption about how price elasticities vary, we have taken a very conservative assumption that probably understates the true benefits (see Annex). With this in mind, we calculate that air passengers and shippers valued the air transport services they used at an estimated AZN 1,460 million and AZN 135.7 million respectively. Contained within these amounts, the consumer benefits derived on top of that measured by expenditure on travel and shipments were about AZN 586 million for passengers and AZN 39.9 million for shippers.

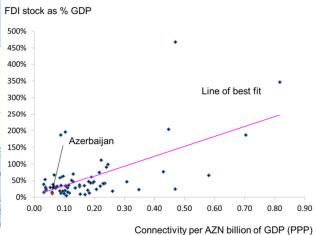
## 2 Enabling long-term economic growth

### 2.1 Connectivity and the cost of air transport services

The air transport network has been called the Real World Wide Web<sup>5</sup>. Chart 2.1 gives an idea of how extensive the air transport network is for Azerbaijan. In 2011 there were 35 routes connecting major airports in Azerbaijan to urban agglomerations around the world. On average there were 6 flights per week along these routes<sup>6</sup>. A total of 7 of these routes were connecting Azerbaijan to cities of more than 10 million inhabitants with an average of 2 flights per day available to passengers. Frequencies are higher to the most economically important destinations. For example, passengers benefited from 6 flights per day from Heydar Aliyev International Airport to Istanbul Ataturk Airport, and from 4 flights per day from Baku to Moscow Domododevo airport, providing high speed access for business and leisure purposes throughout the day.

Chart 2.1: Connectivity, 2011

Chart 2.2: Foreign direct investment and connectivity



Source : IATA Source : IATA, UNCTADstat, Oxford Economics

These linkages represent the 'connectivity' of Azerbaijani cities with major cities and markets around the world. Connectivity reflects the range, frequency or service, the economic importance of destinations and the number of onward connections available through each country's aviation network. Improvements in connectivity achieved in recent decades has brought benefits to users of air transport services by: reducing time spent in transit, increasing the frequency of service, allowing for shorter waiting times and better targeting of departure and arrival times; and improving the quality of service, such as reliability, punctuality and quality of the travel experience.

A number of these city-pair connections have point-to-point services, where passenger flow density is sufficient to make the economics work. However, many of the city-pair connections that make up Azerbaijan's connectivity to overseas markets can only be served by airlines aggregating flows from a number of origins through a hub airport in order to generate a sufficiently dense flow of passengers. This

<sup>&</sup>lt;sup>5</sup> "Aviation - The Real World Wide Web", by Oxford Economics. Available at http://www.oxfordeconomics.com/samples/airbus.pdf

<sup>&</sup>lt;sup>6</sup> Route and frequency figures from airlines schedules published by SRSAnalyzer. Urban agglomerations defined as contiguous builtup areas of at least 1 million population. See http://www.citypopulation.de.

enhances the country's connectivity which, in turn, can boost the economy's overall levels of productivity and GDP through some of the channels discussed in the next section.

Improvements in connectivity have been accompanied by a steady fall in the cost of air transport services. The cost of air transport services, in real terms, has fallen by around 1% a year over the past 40 years, contributing to the rapid expansion in the volume of trade seen over this period<sup>7</sup>. Air transport has also steadily become more competitive relative to other modes of transport. For example, it is estimated that its relative cost has been falling by around 2.5% a year since the 1990s<sup>8</sup>. As its relative cost has fallen, air shipments have become increasingly important for international trade.

Apart from the benefits to direct users of air transport services, the largest economic benefit of increased connectivity comes through its impact on the long term performance of the wider economy.

### 2.2 How aviation enhances economic performance

Improvements in connectivity contribute to the economic performance of the wider economy through enhancing its overall level of productivity. This improvement in productivity in firms outside the aviation sector comes through two main channels: through the effects on domestic firms of increased access to foreign markets, and increased foreign competition in the home market, and through the freer movement of investment capital and workers between countries.

Improved connectivity gives Azerbaijani-based businesses greater access to foreign markets, encouraging exports, and at the same time increases competition and choice in the home market from foreign-based producers. In this way, improved connectivity encourages firms to specialise in areas where they possess a comparative advantage. Where firms enjoy a comparative advantage, international trade provides the opportunity to better exploit economies of scale, driving down their costs and prices and thereby benefiting domestic consumers in the process. Opening domestic markets to foreign competitors can also be an important driver behind reducing unit production costs, either by forcing domestic firms to adopt best international practices in production and management methods or by encouraging innovation. Competition can also benefit domestic customers by reducing the mark-up over cost that firms charge their customers, especially where domestic firms have hitherto enjoyed some shelter from competition.

Improved connectivity can also enhance an economy's performance by making it easier for firms to invest outside their home country, which is known as foreign direct investment (FDI). Most obviously, the link between connectivity and FDI may come about because foreign investment necessarily entails some movement of staff: whether to transfer technical know-how or management oversight. But increased connectivity also allows firms to exploit the speed and reliability of air transport to ship components between plants in distant locations, without the need to hold expensive stocks of inventory as a buffer. Less tangibly, but possibly just as important, is that improved connectivity may favour inward investment as increased passenger traffic and trade that accompanies improved connectivity can lead to a more favourable environment for foreign firms to operate in. Chart 2.2 plots the total value of FDI built up in individual countries in relation to their GDP against an index of connectivity (produced by IATA), that measures the availability of flights, weighted by the importance of each of the destinations served. The chart shows that countries with higher connectivity (measured relative to their GDP), are in general more

<sup>&</sup>lt;sup>8</sup> See Hummels (2007), 'Transportation Costs and International Trade in the Second Era of Globalisation', Journal of Economic Perspectives, 21.3, Summer.



<sup>&</sup>lt;sup>7</sup> See Swan (2007), 'Misunderstandings about Airline Growth', Journal of Air Transport Management, 13, 3-8, and Baier and Bergstrand (2001), 'The growth of world trade: tariffs, transport costs and income similarity', Journal of International Economics, 53:1, 1-27.

successful at attracting foreign direct investment. This is emphasised by the upward sloping line that confirms the statistical relationship between greater connectivity and greater FDI.

### 2.3 Connectivity and long-term growth

A thought experiment considering the impact on trade from eliminating the air transport network suggests the economic benefit of connectivity is substantial. Moreover, the experience of businesses in Europe during the volcanic ash-induced airspace closures of 2010, as just-in-time supply chains failed, provides a more concrete illustration of how dependent modern economies are on their air transport infrastructures.

A number of recent studies have attempted to quantify the long-term impact on a country's GDP that results from an improvement in connectivity. Measuring connectivity is not straightforward. Chart 2.3 shows one measure of connectivity in Azerbaijan, compared to other economies (see Annex for details)<sup>9</sup>. Given that the supply-side benefits of connectivity come through promoting international trade and inward investment, any impact is likely to manifest itself gradually over time. This protracted adjustment makes it very challenging to disentangle the contribution that improved connectivity has had on long-term growth, from the many other factors that affect an economy's performance. This issue is reflected in the wide range of estimates that studies have reached for the impact of connectivity on long-run growth. Three studies undertaken in 2005 and 2006 provide estimates of the impact that connectivity can have on the long-run level of productivity (and hence GDP). The mechanisms through which connectivity generates this economic benefit are those described in Section 2.2. These studies suggest that a 10% increase in connectivity (relative to GDP) will raise the level of productivity in an economy by a little under 0.5% in the long-run, with there being a fair degree of uncertainty around this average estimate <sup>10</sup>. A much wider 2006 study, based on a cross-country statistical analysis of connectivity and productivity, derived a lower estimate of 0.07% for the elasticity between connectivity and long-run productivity.

Given the uncertainty about the correct elasticity, here we adopt the elasticity of 0.07 derived from the 2006 study, as the lowest estimate among the available studies it provides a conservative estimate of the impact of connectivity on long-term GDP. Based on this estimate, a 10% improvement in Azerbaijan's connectivity (relative to GDP) would see a AZN 32.0 million per annum increase in long-run GDP.

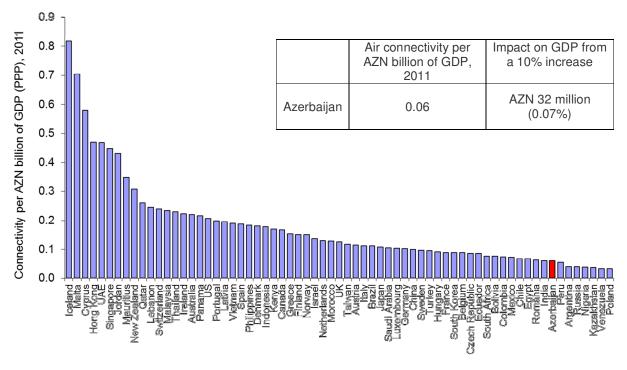
<sup>11 &</sup>quot;Measuring the Economic Rate of Return on Investment in Aviation" by InterVISTAS Consulting Inc. (2006)



<sup>&</sup>lt;sup>9</sup> This measure emphasises passenger connectivity and as such will reflect the freight connectivity associated with belly cargo capacity in passenger aircraft but may not fully capture that provided by all-cargo operations or integrator networks.

<sup>&</sup>lt;sup>10</sup> 'The Economic Catalytic Effects of Air Transport in Europe', by Oxford Economic Forecasting (2005) on behalf of the EUROCONTROL Experimental Centre and 'The Economic Contribution of the Aviation Industry in the UK', by Oxford Economic Forecasting (2006). These studies also allow for connectivity to increase the long-run level of GDP through increasing investment. Allowing for this additional channel raises the total impact of a 10% increase in connectivity relative to GDP on long-run GDP to over 1%.

Chart 2.3: Air connectivity by country, 2011



Source: IATA, IMF for GDP (PPP basis)

## 3 Economic footprint

Sections 1 and 2 have looked at the benefits of air transport services for its customers, and the longer-term benefits that come through increasing long-term growth in the economy as a whole. In this section we turn to the domestic resources that the aviation sector currently deploys to deliver its services, together with the domestic goods and services consumed by the workers who depend on the sector for their employment. We call the value added and jobs supported by this economic activity the aviation sector's 'economic footprint'.

The resources deployed by the aviation sector are measured by its Gross Value Added (GVA). GVA is calculated either as the output created by the sector less the cost of purchased inputs (net output measure), or by the sum of profits and wages (before tax) generated from the sector's economic activity (income measure). The two approaches are equivalent. Using either approach, by adding the GVA of all firms in the economy, one derives an estimate for the economy's overall output (GDP)<sup>12</sup>. We refer to this as the sector's direct contribution to GDP.

From this direct contribution, the sector's economic footprint is calculated by adding to it the output (and jobs) supported through two other channels, which we refer to as the indirect and the induced contributions. The indirect contribution measures the resources deployed by the aviation sector through using domestically produced goods and services produced by other firms – i.e. the resources used through its supply chain. The GVA generated through the indirect and direct channels support jobs both in the aviation sector and in its supply chain. The workers whose employment depends on this activity in turn spend their wages on goods and services. The induced contribution is the value of the domestic goods and services purchased by this workforce. Taken together, these three channels give the aviation sector's economic footprint in terms of GVA and jobs.

The aviation sector contributes to the economy in two other ways. Through the taxes levied on GVA (recall that it is equal to the sum of profits and wages), the aviation sector supports the public finances, and the public services that depend on them. Second, through its investment and its use of advanced technology, the aviation sector generates more GVA per employee than the economy as a whole, raising the overall productivity of the economy. These issues are discussed at the end of this section.

### 3.1 The aviation sector and its economic footprint

The sector is comprised of two distinct types of activity:

- **Airlines** transporting people and freight.
- Ground-based infrastructure that includes the airport facilities, the services provided for
  passengers on-site at airports, such as baggage handling, ticketing and retail and catering
  services, together with essential services provided off-site, such as air navigation and air
  regulation.

The aviation sector supports GDP and employment in Azerbaijan through four distinct channels. These channels are:

- **Direct** – the output and employment of the firms in the aviation sector.

<sup>&</sup>lt;sup>12</sup> It is only true to an approximation that GVA is equal to the sum of profit and wages, or that the sum of GVA across firms equals GDP. The difference in each case, however, is small enough for us to proceed as if the equalities do in fact hold. The differences are explained in Annex A to this report.

- Indirect the output and employment supported through the aviation sector's domestic supply chain.
- **Induced** employment and output supported by the spending of those directly or indirectly employed in the aviation sector.
- Catalytic spillover benefits associated with the aviation sector. Some of these include the
  activity supported by the spending of foreign visitors travelling to Azerbaijan via air, and the level of
  trade directly enabled by the transportation of merchandise.

Table 3.1: Aviation's contribution of output and jobs to Azerbaijan

	Direct	Indirect	Induced	Total	% of whole economy
Contribution to GDP (AZN million)					
Aviation (inc Airlines, Airports and Ground Services)	209	125	61	395	0.8%
Catalytic (tourism)	146	237	101	484	1.0%
Total	354	362	162	878	1.8%
Contribution to employment (000s)					
Aviation (inc Airlines, Airports and Ground Services)	11.8	10.9	5.3	28.0	0.6%
Catalytic (tourism)	11.3	17.9	8.8	38.1	0.9%
Total	23.1	28.9	14.2	66.1	1.5%

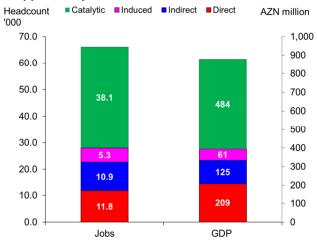
Source: IATA, Oxford Economics

The table above reports the economic contribution of the airlines and airports for each of the four channels. Contributions are reported both in terms of GDP and employment. In the following pages we look in turn at the airlines, the ground-based infrastructure and catalytic spillover benefits in terms of trade and tourism,

and describe their economic contribution in more detail.

The way that we build up the aviation sector's economic footprint is also illustrated in Figure 3.1. The top panel shows the two activities that comprise the aviation sector; the air transport services, and the airports and ground-based infrastructure. The panel below represents their supply chains with boxes that list the most important inputs purchased by each activity. The third panel from the top describes the induced contribution that comes through the spending by workers of both the aviation sector and its supply chain - represented by the arrows that link this panel with the panels above. The bottom panel, entitled 'economic footprint', reports the total GVA, jobs and tax contribution. These totals are the sum of the numbers reported in the panels above.

Chart 3.1: Azerbaijani Jobs and Output supported by the aviation sector



Source: IATA, Oxford Economics

Figure 3.1: Azerbaijan aviation sector<sup>13</sup>

### **The Aviation Sector**

In this study is defined as -

### **Locally-based Airlines**

Domestic & International passenger & freight services

#### **Ground-based Infrastructure**

- All on-site activities at Airports
- ANSP
- Regulators

Direct Contribution of the aviation sector = GVA, employment and tax generated by the aviation sector.

= ANZ 209 Million Employment= 11,800 Jobs Tax= ANZ 96 Million

### The Aviation Sector's Supply Chain

Purchases by the aviation sector of domestically produced goods & services from firms outside the aviation sector.

#### **Locally-based Airlines**

- Aviation Fuel
- Catering
- Repair + Maintenance
- Ticketing + Distribution (e.g. Travel Agents, CRS etc.)
- Freight Forwarding
- Aircraft Financing
- Other Finance + Business Services

#### **Ground-based Infrastructure**

- Finance
- Construction + Facilities management
- Electricity + Water supply

### Non-airside supply chain

- Food + Drink
- Business + Marketing Services
- Computing

Indirect Contribution of the aviation sector = GVA, employment and tax generated by the aviation sector's supply chain.

= ANZ 125 Million Employment= 10,900 Jobs Tax= ANZ 39.2 Million

### **Induced Spending**

Spending by employees of the aviation sector & its supply chain on domestically produced goods & services.

Induced Contribution of the aviation sector = GVA, employment and tax generated by the spending of employees of the aviation sector & its supply chain.

= ANZ 61 Million Employment= 5,300 Jobs Tax= ANZ 19.1 Million

### **Economic Footprint**

Economic footprint = Sum of Direct, Indirect and Induced Contributions.

= GVA = ANZ 395 Million Employment = 28,000 jobs Tax = ANZ 154.3 Million

 $<sup>^{\</sup>rm 13}$  For a definition of GVA please refer to the Annex



#### 3.2 The aviation sector

Airlines registered in Azerbaijan carry 1.4 million passengers and 31,000 tonnes of freight a year to, from and within Azerbaijan<sup>14</sup>. Among the many reasons that people and businesses use air transport, people rely on it for holidays and visiting friends and family; while businesses use air transport for meeting clients and for the speedy and reliable delivery of mail and goods often over great distances. The air transport network, the "Real World Wide Web", offers practical, fast and reliable transport across the globe. The regions which travellers fly to and from underline its global reach (see Chart 3.2).

Airlines need ground-based infrastructure to operate. This infrastructure includes the facilities at Azerbaijan's main international airports that directly serve passengers, such as baggage handling, ticketing, retail and catering outlets. Less visible are the essential services which are sometimes provided off-site, such as air navigation and air regulation, as well as the local activities of freight integrators.

Heydar Aliyev International Airport in Baku is the main international airport in Azerbaijan and home to Azerbaijan Airlines – the national flag carrier of Azerbaijan. In total, there were 3.1 million passengers and 44,000 tonnes of freight carried on aircraft flying to, from and within Azerbaijan in 2011.

Chart 3.2: Regional distribution of scheduled passenger trips originating in Azerbaijan

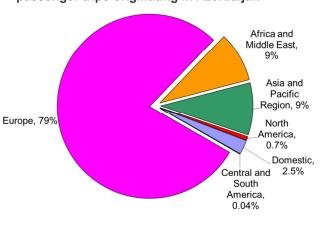
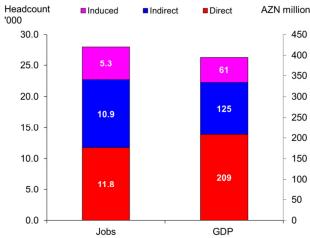


Chart 3.3: Azerbaijani jobs and output supported by the aviation sector



Source : IATA, Oxford Economics

The aviation sector in Azerbaijan (comprising the airlines as well as the airport and ground-based infrastructure) directly employs 11,800 people locally, and supports through their supply chains a further 10,900 jobs. Examples of these supply-chain jobs include those in the distribution sector delivering aviation fuel; jobs in the catering sector preparing the meals served on airlines and construction workers building and maintaining airport facilities. A further 5,300 jobs are supported through the household spending of those employed by the sector and its supply chain.

The aviation sector directly contributes around AZN 209 million to the Azerbaijani economy (GDP). The sector contributes indirectly another AZN 125 million through the output it supports down its supply chain. A further AZN 61 million comes from the spending of the employees of the airlines and their supply chains.

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Source: IATA

<sup>&</sup>lt;sup>14</sup> This figure relates to all passengers carried by Azerbaijani airlines. Some of this total would be passengers carried on trips that originate and end outside Azerbaijan.

Overall, the aviation sector contributes AZN 395 million to the economy and supports 28,000 jobs in Azerbaijan.

### 3.3 Tax contribution

Aviation makes a substantial contribution to the public finances. In this section we estimate the corporation tax paid by aviation companies, the income tax paid by their employees, social security payments (both employer and employee contributions), and the revenue collected through aviation taxes. These estimates reflect the direct tax payments of the aviation sector. We also provide an indication of the taxes paid by the aviation sector's supply chain and taxes raised through induced spending channels. They do not include increases in the overall Azerbaijani tax base driven by aviation's contribution to investment and productivity growth in the wider economy.

Table 3.2: Aviation makes a substantial contribution to Azerbaijani tax<sup>15</sup>

		AZN million	AZN million
Taxes on Aviation Sector's GVA			62.9
	Comprised of:		
Corporation Tax		23.7	
Income and SS		39.2	
International departure tax and VAT on domestic flights			33.1
Aviation Sector's direct tax contribution			96.0
Tax generated through the aviation sector's indirect and in	nduced impact		58.3
Total tax attributable to the aviation sector's economic for	otprint		154.3

Source: IATA, Oxford Economics

The aviation sector contributed around AZN 62.9 million in taxes through corporation tax and income and social security contributions (both employee and employer contributions), while AZN 33.1 million in revenue was raised through the combination of an international departure tax and VAT on domestic flights. Very indicatively, it is estimated that a further AZN 58.3 million of government revenue is raised via taxation through the indirect (AZN 39.2 million) and induced (AZN 19.1 million) channels.

### 3.4 Investment and productivity

Apart from these transformative effects on the wider economy, air transport services – the airlines, airports and ancillary services, such as air traffic control – form a capital intensive sector that invests heavily in aircraft systems and other advanced technology.

<sup>&</sup>lt;sup>15</sup> Indirect and Induced Tax contribution is approximated by applying an economy wide average tax figure (as a proportion of GDP) to the Indirect and Induced GVA estimates, using data from the Oxford Economics Global Macroeconomic Model.

Table 3.3: Investment by the aviation sector

	Investment as % value of output
Air transport services	209.1
Azerbaijan Economy	19.8

Source: IATA, Oxford Economics

Table 3.4: Labour productivity in the aviation sector

	Productivity (GVA per employee)
Air transport services	AZN 19,500
Azerbaijan Economy	AZN 11,400

Source: IATA, Oxford Economics

Table 3.3 reports the investment intensity of the aviation sector, as measured by its investment as a proportion of GVA. In 2011, the investment intensity in the aviation sector was equal to 209%, over 10 times higher than the economy-wide average. This high level of investment is largely a result of significant purchases of aircraft by Azerbaijan Airlines during the year, while at Baku International Airport a new terminal, designed to accommodate up to three million passengers per annum, was under construction in order to provide sufficient capacity for future growth.

Table 3.4 provides an indication of the productivity of the aviation sector versus the rest of the economy. Measured as GVA per employee, the productivity of air transport services (the airlines and the ground-based infrastructure excluding retail and catering services at airports) is estimated to be AZN 19,500. This is approximately 70% higher than the average productivity for the economy as a whole (AZN 11,400). This high level of productivity implies that were the resources currently employed in the aviation sector redeployed elsewhere in the economy, then this would be accompanied by a fall in overall output and income. For example, if productivity in the aviation sector was the same as the average productivity for the economy as a whole, then the level of Azerbaijani GDP would be around 0.1% lower than it is (about AZN 74.0 million in current prices).

### 3.5 Catalytic effects

### 3.5.1 Benefits to Azerbaijan tourism

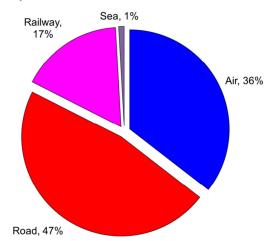
Air transport lies at the heart of global business and tourism. Through its speed, convenience and affordability, air transport has expanded the possiblities of world travel for tourists and business travellers alike, allowing an ever greater number of people to experience diversity of geography, climate, culture and markets.

Tourism, both for business and leisure purposes, makes a large contribution to the Azerbaijani economy, with foreign visitors spending nearly AZN 1.4 billion in the Azerbaijani economy each year<sup>16</sup>. With over a third of these visitors travelling by air (Chart 3.4), it is estimated that passengers who arrive by air probably spend around AZN 310 million in Azerbaijan<sup>17</sup>.

<sup>&</sup>lt;sup>16</sup> Based on IMF statistics

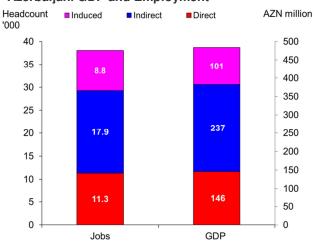
<sup>&</sup>lt;sup>17</sup> Includes foreign visitors arriving on both domestic and foreign carriers

Chart 3.4: Foreign visitor arrivals by mode of transport in 2011



Source: UNWTO, Oxford Economics

Chart 3.5: Travel and tourism's contribution to Azerbaijani GDP and Employment



Source : Oxford Economics

Oxford Economics estimates that in 2011 the travel and tourism industry directly employed 69,600 people and supported indirectly through its supply chain a further 130,000 jobs. A further 60,300 people were supported through the household spending of those people directly and indirectly employed by the travel and tourism sector. Of these jobs, we estimate that 11,300 (direct), 17,900 (indirect) and 8,800 (induced) jobs were supported through the spending of foreign visitors who travelled by air.

The travel and tourism industry directly contributed AZN 896 million to the Azerbaijan economy (GDP), AZN 1,718 million indirectly through the output it supports down its supply chain and a further AZN 690 million through the induced effects of consumer spending. When only considering the contribution linked to the spending of foreign visitors arriving by air on Azerbaijani produced goods and services, the sector contributes AZN 146 million directly to the Azerbaijan economy, AZN 237 million indirectly and a further AZN 101 million through induced effects.

### 3.5.2 Benefits to Azerbaijan trade

Compared to other modes of transport, air freight is fast and reliable over great distances. However, these benefits come with a cost attached. Consequently, it is mostly used to deliver goods that are light, compact, perishable and that have a high unit value.

These key characteristics of air freight are most apparent in the data on the modes of transport used in world trade. For example, data on the weight (volume) and value of goods carried by air, sea and land transport is available for global trade. While air may only account for 0.6% of the tonnage of global trade with the rest of the world (Chart 3.6) air freight makes up around 34.6% of the value of this trade.

Chart 3.6: Proportion of global trade transported by air

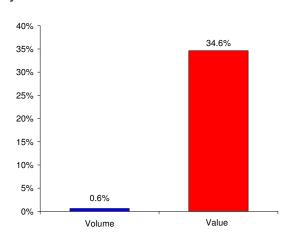
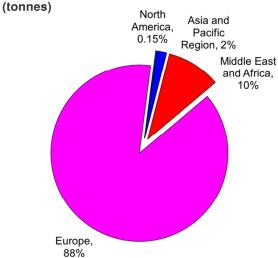


Chart 3.7: Regional distribution of air freight (tonnes)



Source: The Colography Group 18, Oxford Economics

Source: IATA, Oxford Economics

As with passenger services, air freight operations make up an essential part of the global transport network. Air freight's global reach is clearly illustrated from Chart 3.7. Measured in terms of tonnage carried to and from Azerbaijan, a significant proportion of all trade by air is with countries in Europe, while a further 10% linked to trade with the Middle East and Africa. Freight shipments to the Asia Pacific (2%) and North America (0.2%) account for the remainder of air freight travelling to and from Azerbaijan.

<sup>&</sup>lt;sup>18</sup> 'Global Cargo Market Projections for 2006', The Colography Group, Inc. (2005)



### 4 Conclusion

This study has described and quantified a number of channels through which aviation in Azerbaijan generates important economic benefits for its customers and the wider economy.

Studies of this kind usually focus on the 'economic footprint' of the sector, the GDP and jobs supported by the industry and its supply chain. We provide the latest estimates for these metrics. But the economic value created by the industry is more than that. It is not just jobs that are threatened if government policies are badly designed. The welfare of voting citizens and the effectiveness of infrastructure critical to the country's long-term success in global markets are also at risk.

The study has also shown what a critical asset Azerbaijan's air transport network is, to business and to the wider economy. Connectivity between cities and markets boosts productivity and provides a key infrastructure on which modern globalised businesses depend. Many of these city-pair connections are dependent on hub airports through which to generate the traffic density necessary to sustain them. All airlines supplying services at Azerbaijani airports contribute to generating these wider economic benefits. These 'supply-side' benefits are hard to measure but are easily illustrated by the experience of the volcanic ash cloud, which closed much of European airspace for a week in early 2010. Travellers were stranded. Globalised supply chains and just-in-time manufacturing processes came to a halt.

More readily measured is the 'economic footprint' supported, mostly, by the activities of national airlines. Domestic airlines were responsible for carrying 45% of passengers and 72% of freight to, from and within Azerbaijan. The wages, profits and tax revenues created by these airlines flows through the domestic economy, generating multiplier effects on national income or GDP. The economic benefits for Azerbaijan created by non-Azerbaijani airlines are to be found in customer welfare and in the part these airlines play in providing the connectivity infrastructure between Azerbaijan and overseas cities and markets.

Aviation has a significant footprint in the domestic economy, supporting 0.8% of Azerbaijani GDP and 28,000 jobs or 0.6% of the domestic workforce. Including the sector's contribution to the tourism industry, these figures rise to 1.8% of GDP and 66,100 jobs, or 1.5% of the workforce.

Aviation also generates significant tax revenues for the government. Azerbaijani-based aviation companies pay around AZN 62.9 million annually in direct taxes and social security payments, while the combination of an international departure tax and VAT on domestic flights raised a further AZN 33.1 million. It is estimated that an additional AZN 39.2 million of government revenue is raised via the aviation sector's supply chain and AZN 19.1 million through taxation of the activities supported by the spending of employees of both the aviation sector and its supply chain.

All together these points demonstrate that aviation provides significant economic benefits to the Azerbaijani economy and its citizens, some of which are unique and essential to the operation of modern economies.

### Annex: Our methods

### Benefits to passengers and shippers

In Section 1, we report estimates for the monetary benefits that air transport customers receive through the services provided by the aviation sector. These estimates are based on the economic concept of consumer surplus, the difference between the passengers' or shippers' willingness-to-pay and the actual airfare or freight rate they face. In order to calculate the overall consumer surplus for the various fare types and for freight, we need three pieces of information: (1) data on passenger numbers, freight tonnage and their respective average fares and freight charge; (2) an estimate of how sensitive passenger numbers and freight tonnage are to changes in fares and freight, known as the elasticity of demand; and (3) an assumption about customers' willingness to pay (airfare and freight charges), reflected through an assumption about the shape of the market demand curve.

The calculations are based on 2011 data on total passenger numbers and freight tonnage arriving and departing from domestic airports, together with the average fare and freight charge, broken down by the following market segments: first class, business class, economy, economy discount, and freight. The data are provided by IATA.

We apply an estimate for the elasticity of demand for each market segment. We draw on the findings of several recent studies that investigate elasticities of demand for air transport, to choose elasticities for each market segment that we believe are reasonable<sup>19</sup>. The elasticities that we use are: first class and business class -0.38, economy -0.73, and freight -1.20. These indicate the percentage change in demand that would follow a one percent change in the average fare, or freight charge.

Based on these inputs, we calculate consumer surplus based on the approach proposed by Brons, Pels, Nijkamp, and Rietveld (2002) that assumes that the demand curve for each market segment has a constant elasticity of demand<sup>20</sup>.

### Connectivity Index

The connectivity index is a measure of the quality of a country's air transport network that reflects both the volume of passenger traffic and the importance of the destinations served. For every destination country for which there are direct services, an estimate of total passenger seat capacity is derived from data on the frequencies of service and the available seats per flight. From this underlying data, an index is constructed by attaching a weight to each destination. This weight reflects the relative importance of the destination in the global air transport network, measured by the number of seats available for passengers from that airport relative to Atlanta, the largest airport. The connectivity index will therefore have a higher value, the more destinations are served, the higher the frequency of services, the larger the number of available seats per flight and the greater the relative importance of the destinations served.

### Benefits to tourism

In quantifying the benefits from Travel & Tourism (T&T) we were seeking to capture the spending by tourists and businesses on accommodation, food etc outside of their airfare (which forms part of our estimate of the direct calculation). In doing this we relied heavily on the Oxford Economics Travel & Tourism model prepared

<sup>19 &#</sup>x27;Estimating Air Travel Demand Elasticities', by InterVISTAS Consulting Inc (2007). Available at http://www.iata.org/whatwedo/Documents/economics/Intervistas\_Elasticity\_Study\_2007.pdf

<sup>&</sup>lt;sup>20</sup> See http://www.ecad-aviation.de/fileadmin/documents/Konferenzbeitraege/Braun\_Klophaus\_Lueg-Arndt\_2010\_WCTR.pdf

on behalf of the World Travel & Tourism Council (WTTC) which simulates Tourism Satellite Account (TSA) data across over 180 countries. From the model we obtained an estimate of the level of value-added created by foreign visitors, and assigned a share of this to the aviation industry based on the share of foreign visitor arrivals travelling by air. We then used coefficients within the model to divide this between T&T providers (direct) and their supply chain (indirect). Finally, we attributed a share of the total induced effect to the aviation industry by dividing our estimates of aviation-related direct and indirect GDP by total T&T direct and indirect GDP. It should be noted that this is a gross measure of the benefit from tourism and therefore does not account for the spending which is effectively "lost" when domestic residents travel abroad by air.

### Economic footprint

In Section 3 we report the contribution that the aviation sector makes to the economy. The contribution is measured in terms of the value of the sector's output and the number of people it employs. For each measure, the contribution is built up from three components: direct, indirect, and induced.

The direct output component is measured by Gross Value Added (GVA). GVA is measured either as the firm or industry sales revenue less purchases from other companies, or equivalently, as the sum of employee compensation and gross operating surplus, measured before the deduction of depreciation, interest charges and taxation. In this report we treat gross operating surplus as equivalent to gross operating profit, however, the two concepts differ slightly with the former including income from land and a technical adjustment for the change in stock valuation. GVA differs from Gross Domestic Product (GDP) in the price used to value goods and services. GVA is measured at producer prices that reflect the price at the 'factory gate' together with cost of distribution. GDP is measured at market prices that reflect the price paid by the consumer. The two prices differ by the taxes less subsidies levied on the goods or services.

The indirect output component is measured using an Input-Output table that reports how industries use the output of other industries in the process of production, and how their final output is used, e.g. in final domestic consumption, changes in stocks or exports. For many countries, Input-Output tables are available as part of the national accounts. As Input-Output tables describe how an industry uses the output of other industries as inputs in the production of its goods or service, they describe its full supply chain – its direct suppliers, those industries that supply its direct suppliers, and so on. This is reported as the indirect output component.

The Input-Output table reports how much of final output is sold in the domestic economy. Using similar methods as that used to derive the indirect output component, the Input-Output table can be used to estimate how much spending on completed goods (known as final domestic consumption) is supported through the employees of the industry and its full supply chain. This is reported as the induced output component. Based on analysis at Oxford Economics, the ratio of induced output to the sum of direct and indirect output is capped at 30%.

We also calculate the contribution of freight integrator activity in countries where they have significant presence. Where reported, their contribution appears under airport and ground based infrastructure as a component of both the direct benefit (on-airport activity) and indirect benefit (off-airport activity), with the induced benefit adjusted accordingly. Our estimates are based on employment and market share information supplied by freight integrators (either directly or from company websites), and labour productivity estimates derived from Oxford Economics' 2009 global express delivery industry study<sup>21</sup>.

<sup>&</sup>lt;sup>21</sup> See http://www.oef.com/samples/oefglobalexpress.pdf

The three output components – direct, indirect, and induced – are converted to their respective employment components, using an estimate for the average labour productivity (GVA per employee) for the economy.

### Passenger and freight volumes

Passenger and freight traffic is accounted for in different ways across the industry supply chain, depending on the focus of the operator and the purpose of analysis. For example, airlines generally count the number of passengers who board their aircraft, whereas airports often count the number of passengers arriving or departing their airport – which in some cases can lead to totals significantly larger than those reported by airlines, despite referring to the same inherent volume of passengers. The table below outlines the main passenger and freight volumes referred to in this report. In particular, it shows how the numbers used in the calculation of consumer benefit and the economic footprint were derived.

Passenger numbers 2011	Millions	Millions			
Number of passengers arriving or	3.1				
departing airports in Azerbaijan (A)	0.1				
Less domestic arrivals at airports in	-0.05				
Azerbaijan (due double counting)	-0.03				
Number of passengers on aircraft flying to,	3.1	1.4	Carried by airlines registered in Azerbaijan (C)		
from or w ithin Azerbaijan (B)	1.7		Carried by foreign airlines		
Freight tonnes 2011	Thousands	Thousands			
Tonnes of freight carried on aircraft flying	43	31	Carried by airlines registered in Azerbaijan (E)		
to, from or within Azerbaijan (D)	70	13	Carried by foreign airlines		

	Passenger measure	Millions	Use in report	Source
Α	Number of passengers arriving or departing airports in Azerbaijan	3.1	Overall indicator of passenger arrivals and departures handled by airports in Azerbaijan.	Azerbaijan Airways
В	Number of passengers on aircraft flying to, from or within Azerbaijan	3.1	Overall indicator of airline passenger traffic associated with the Azerbaijan market.	Estimate based on (A) less adjustment for domestic traffic.
С	Passengers carried by airlines registered in Azerbaijan	1.4	Overall indicator of passenger output 'performed' by airlines in the scope of the <b>economic footprint</b> analysis in Section 3 of this report	Azerbaijan Airways
	Freight measure	Thousands	Use in report	Source
D	Tonnes of freight carried on aircraft flying to, from or within Azerbaijan	43	Overall indicator of freight loaded and unloaded at airports in Azerbaijan.	Azerbaijan Airways
Е	Tonnes of freight uplifted by airlines registered in Azerbaijan	31	Overall indicator of freight output 'performed' by airlines in the scope of the <b>economic footprint</b> analysis in Section 3 of this report	Azerbaijan Airways

# OXFORD Abbey House, 121 St Aldates Oxford, OX1 1HB, UK Tel: +44 1865 268900 LONDON Broadwall House, 21 Broadwall London, SE1 9PL, UK Tel: +44 207 803 1400 BELFAST Lagan House, Sackville Street Lisburn, BT27 4AB, UK Tel: +44 28 9266 0669 **NEW YORK** 5 Hanover Square, 19th Floor New York, NY 10004, USA Tel: +1 646 503 3050 PHILADELPHIA 303 Lancaster Avenue, Suite 1b Wayne PA 19087, USA Tel: +1 610 995 9600 SINGAPORE Singapore Land Tower, 37<sup>th</sup> Floor 50 Raffles Place Singapore 048623 Tel: +65 6829 7068 PARIS 9 rue Huysmans 75006 Paris, France Tel: + 33 6 79 900 846 email: mailbox@oxfordeconomics.com www.oxfordeconomics.com

