

# Strengthening the Effectiveness of the Social Safety Net Results-Based Financing Specific Investment Loan (P120913)

EUROPE AND CENTRAL ASIA | Moldova | Social Protection & Labor Global Practice | IBRD/IDA | Specific Investment Loan | FY 2011 | Seq No: 10 | ARCHIVED on 05-Apr-2016 | ISR23134 |

Implementing Agencies: Ministry of Labor, Social Protection and Family, Ministry of Labor, Social Protection and Family

# **Key Dates**

## **Key Project Dates**

Bank Approval Date:09-Jun-2011 Planned Mid Term Review Date:22-Feb-2015 Original Closing Date:30-Jun-2016

Effectiveness Date:26-Oct-2011 Actual Mid-Term Review Date:09-Mar-2015 Revised Closing Date:30-Jun-2017

# **Project Development Objectives**

Project Development Objective (from Project Appraisal Document) The development objective of the proposed project is to improve the efficiency and equity of Moldova's safety net through a fiscally sustainable expansion and strengthening of the Ajutor Social Program.

Has the Project Development Objective been changed since Board Approval of the Project Objective? No

## Components

#### Name

Component 1. Results Area 1. Improved equity by increasing the Ajutor Social Program coverage while keeping it well targeted.:(Cost \$14.00 M) Component 1. Results Area 2. Increased allocative efficiency to achieve fiscal consolidation and sustainability for Moldova's social safety net.:(Cost \$11.00 M) Component 1. Results Area 3. Enhanced administrative efficiency, governance, and transparency of the social assistance system.:(Cost \$6.00 M)

Component 2. Institutional Strengthening for Benefits Administration:(Cost \$6.00 M)

# **Overall Ratings**

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	Moderately Satisfactory	Moderately Satisfactory
Overall Implementation Progress (IP)	Moderately Satisfactory	<ul> <li>Moderately Satisfactory</li> </ul>



Implementation Status & Results Report

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**Overall Risk Rating** 

Substantial

Substantial

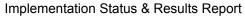
# Implementation Status and Key Decisions

The project has shown a good progress in terms of supporting expansion of targeted Ajutor Social program and introducing service delivery standards and new business model for local Social Assistance Departments (SADs), thus achieving two respective Disbursement-Linked Indicators (DLIs). Two more DLIs may be attained in the coming months as the Parliament adopts the amendment to the law#60 that envisages unification of transportation benefits for the disabled and as the Government approves establishing of an Agency for Administration of Social Support. The Ministry of Labor, Social Protection and Family committed to advance the decision-making on both pieces of legislation.

Furthermore, the Social Inspectorate is getting ready to carry out risk-based inspections. The first risk-based inspection campaign should be over in about six months, which would mark achievement of another DLI.

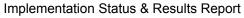
Not all new modules of the management information system—SAAIS—financed by the project appeared fully functional. The reasons are continued bugs in the software and non-utilization of modules by corresponding agencies. The MLSPF took necessary steps to finalize the modules and it should now ensure their utilization by corresponding agencies/units. After that, the Ministry will proceed to signing the contract for the second phase SAAIS extension.

The project delayed training for local social assistance staff pending creation of Agency for Administration of Social Support. Achieving the Agency's full functionality will take some time, the project should proceed with launching a comprehensive program of training based on the completed learning needs assessment.





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# Risks

## Systematic Operations Risk-rating Tool

Risk Category	Rating at Approval	Previous Rating	Current Rating
Political and Governance		Substantial	<ul> <li>Substantial</li> </ul>
Macroeconomic		Substantial	Substantial
Sector Strategies and Policies		Moderate	Moderate
Technical Design of Project or Program		Moderate	Moderate
Institutional Capacity for Implementation and Sustainability		Moderate	Moderate
Fiduciary		Low	Low
Environment and Social		Low	Low
Stakeholders		Substantial	Substantial
Other			
Overall		<ul> <li>Substantial</li> </ul>	<ul> <li>Substantial</li> </ul>

## Results

## **Project Development Objective Indicators**

▶ Project Develoment Indicator 1: Coverage: Share of population in the poorest quintile receiving AS benefits (Percentage, Custom)



	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	14.30	12.20	12.20	20.00
Date	01-Jul-2011	02-Oct-2015	02-Oct-2015	30-Jun-2017

#### Comments

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This indicator will be updated when the annual data of 2015 HBS becomes available towards mid 2016.

▶ Project Development Indicator 2. Targeting Accuracy: The share of Ajutor Social transfers that reach the poorest population quintiler emains above 65% (Yes/No, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Y	Y	Y	Y
Date	01-Jul-2011	02-Oct-2015	02-Oct-2015	30-Jun-2017

#### Comments

This indicator will be updated when the annual data of 2015 HBS becomes available towards mid 2016.

#### ▲ Number of Ajutor Social Program beneficiary households (Number, Custom Supplement)

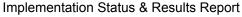
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	32000.00	42800.00	59797.00	60000.00

# ▶ Project Development Indicator 3. Consolidation of categorical benefits--Changes in spending on categorical benefits compared to the pre-reform level (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	16.00	11.00	30.00
Date	01-Jan-2011	13-Mar-2015	29-Mar-2016	30-Jun-2017

#### Comments

The baseline for categorical benefits spending used as the denominator for this indicator is MDL771 million. In 2015, the spending level was MDL687 million which is 11% below the baseline.





## Disability and other categorical benefits are consolidated (Yes/No, Custom Supplement)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Ν	Ν	Ν	Y

#### Project Development Indicator 4. Administrative efficiency – Turnaround time for Ajutor Social application processing, including ver ification and eligibility decisions. (Days, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	30.00	8.40	8.40	15.00
Date	01-Jul-2011	13-Mar-2015	13-Mar-2015	30-Jun-2017

#### Project Development Indicator 5: Governance – Change in losses from irregularities in the Ajutor Social benefits (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	56.00	56.00	30.00
Date	01-Jan-2011	13-Mar-2015	13-Mar-2015	30-Jun-2017

#### Comments

The amount of overpayments of Ajutor Social Benefits was estimated at baseline at MDL6.6 million. In 2014, the amount of benefits irregularities identified by the Social Inspectorate reached MDL2.9 million that is 56 percent less than similar amount estimated at baseline. It is not possible to update this indicator at this point as the Social Inspectorate has not completed its annual reporting for 2015.

▶ Share of Moldova citizens who are aware of Ajutor Social Program (Percentage, Custom)

Baseline Actual (F	Previous) Actual (Co	urrent) End Target



Value	78.00	92.30	92.30	93.00
Date	01-Jan-2011	02-Oct-2015	02-Oct-2015	30-Jun-2017

#### Comments

The World Bank

This indicator will be updated when the annual data of 2015 HBS becomes available towards mid 2016.

#### ▶ Beneficiaries of Safety Nets programs (number) (Number, Core)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	126700.00	146218.00	146218.00	176000.00
Date	31-Aug-2010	24-May-2015	24-May-2015	30-Jun-2017

#### ▲ Beneficiaries of Safety Nets programs - Female (number) (Number, Core Breakdown)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	60180.00	86020.00	86020.00	100000.00
Date	31-Aug-2010	24-May-2015	24-May-2015	30-Jun-2017

#### ▲ Beneficiaries of Safety Nets programs - Other social assistance programs (number) (Number, Core Breakdown)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	126700.00	146218.00	146218.00	176000.00
Date	31-Aug-2010	25-May-2014	25-May-2014	30-Jun-2017

## **Overall Comments**

## Intermediate Results Indicators



<ul> <li>Social Inspectorate is established</li> </ul>	ocial Inspectorate is established and functional (Yes/No, Custom)						
	Baseline	Actual (Previous)	Actual (Current)	End Target			
Value	Ν	Y	Υ	Y			
Date	31-Oct-2010	29-Feb-2012	29-Feb-2012	31-Oct-2012			

## ▶ Heating Allowance, as a top up to the Ajutor Social, is in place (Yes/No, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Ν	Y	Y	Y
Date	31-Oct-2010	30-Jun-2012	30-Jun-2012	31-Mar-2012

▶ Service Delivery Standards and business model for SADs for administration of Ajutor Social program at local level are developed (Yes/No, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Ν	Y	Y	Υ
Date	31-Oct-2010	29-Aug-2014	11-Nov-2015	31-Dec-2013

**Overall Comments** 

## **Data on Financial Performance**

## **Disbursements (by loan)**

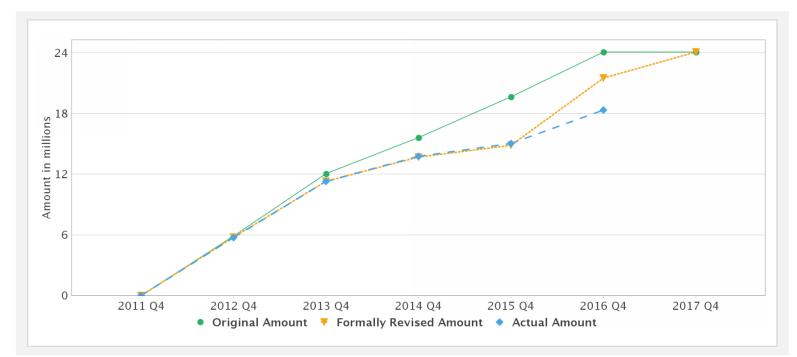
Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	Disbursed
P120913	IDA-50010	Effective	XDR	22.90	22.90	0.00	18.32	4.58	80%
Key Dates	s (by loan)								
Project	Loan/Credit/TF	Status	Approval Date	e Signir	ng Date	Effectiveness E	Date Orig. (	Closing Date	Rev. Closing Date





P120915 IDA-50010 Effective 09-5011-2011 01-5012011 20-061-2011 50-5011-2010 50-5011-2017	P120913	IDA-50010	Effective	09-Jun-2011	01-Jul-2011	26-Oct-2011		30-Jun-2017	
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## **Cumulative Disbursements**



## **Restructuring History**

Level 2 Approved on 22-Jun-2015

# **Related Project(s)**

There are no related projects.