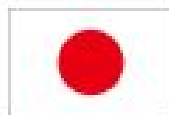


Tokyo
Development
Learning
Center

Croatia Action Plan

IT for Improving Land Administration Services TDD
Tokyo & Kobe, Japan
November 2017



Government
of Japan



WORLD BANK GROUP
Social, Urban, Rural & Resilience

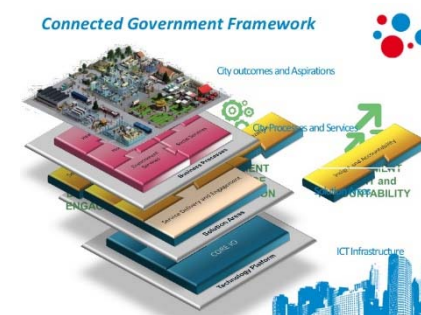
Croatia - Key Takeaways from TDD

1. Importance of accurate land registry and cadastral data
2. Importance of data sharing and integration at different levels of the Government
3. Impact of demographic growth on land market / land administration challenges
4. Importance of real property taxation (Croatia does not have a real property tax)
5. Automatization of land administration processes / reduction of registration time



Croatia – Accomplishments Needed

1. Ensure that the entire territory of Croatia is covered by the “Land Database”
2. Establish a paperless land administration system / Development e-services
3. Establish a central archive and digitalize old land books
4. Increase data exchange between institutions (e.g. taxation, consolidation, ...)
5. Further reduce registration processing times



Croatia – [Some key] Actions to be Taken

- **Short-term (1 year):**
 - Complete data harmonization in 8% of the Cadastral Municipalities (SGA and MoJ)
 - Increase percentage of scanned old land books from 29% to 50% (MoJ)
 - Introduce digital signature (MoJ) / Introduce the e-submission of Geodetic Elaborates (SGA)
 - Encourage citizens to use existing e-services (e.g. awareness, fees ...) (SGA and MoJ)
 - Provide the prerequisites for medium- and long-term actions (SGA and MoJ)
- **Medium-term (2-3 years):**
 - Complete data harmonization in 20% of the Cadastral Municipalities (SGA and MoJ)
 - Scan all old books (MoJ) / Scan cadastral archives (SGA)
 - Transfer the responsibility of registering real property to notaries and lawyers (MoJ)
- **Long-term (5 years):**
 - Complete data harmonization in 40% of the Cadastral Municipalities (SGA and MoJ)
 - Establish a central digital archive (MoJ)
 - Connect the Joint Information System (Land Database) to the “Government Bus”

CB1

Slide 4

CB1

178 CM already completed

Camille Bourguignon, 11/16/2017

Croatia – Barriers to Implementation of AP

1. Lack of consensus between SGA and MoJ (solution: need to increase dialogue)
2. Lack of central fee calculation platform (solution: new tender by Min. of Admin.)
3. Lack of experts to harmonize data (solution: hire and train)
4. Lack of financial resources (solution: secure EU and WB funds)
5. Identification of a building for the central archive (solution: reach agreement with Ministry for State Properties)



Croatia Support Needed

- World Bank Land Team:
 - Support the completion of the activities under the current ILAS project
 - Support for the preparation of an additional financing before April 30, 2017
- TDLC Program (Japanese support from Institutions, Private Sector, etc.)
 - Support data quality improvement (e.g. experience of Japan with “new surveys”)
 - Support data sharing & integration (e.g. experience with the G-spatial Info. Cent.)
- Knowledge Products (Case Studies, Policy Notes, etc.)
 - Document on the experience of Lithuania on the development of e-services
 - Guidance on how to encourage land registration