

# Institutional Arrangements, Stakeholder & Community Engagement

Wednesday January 30, 2019

Integrated Urban Water Management (IUWM) Workshop

Bogor, Indonesia



# Outline of session

1. Short presentation on stakeholder engagement (incl. community engagement & institutional arrangements)
2. Interactive exercise on stakeholder engagement
3. Discussion



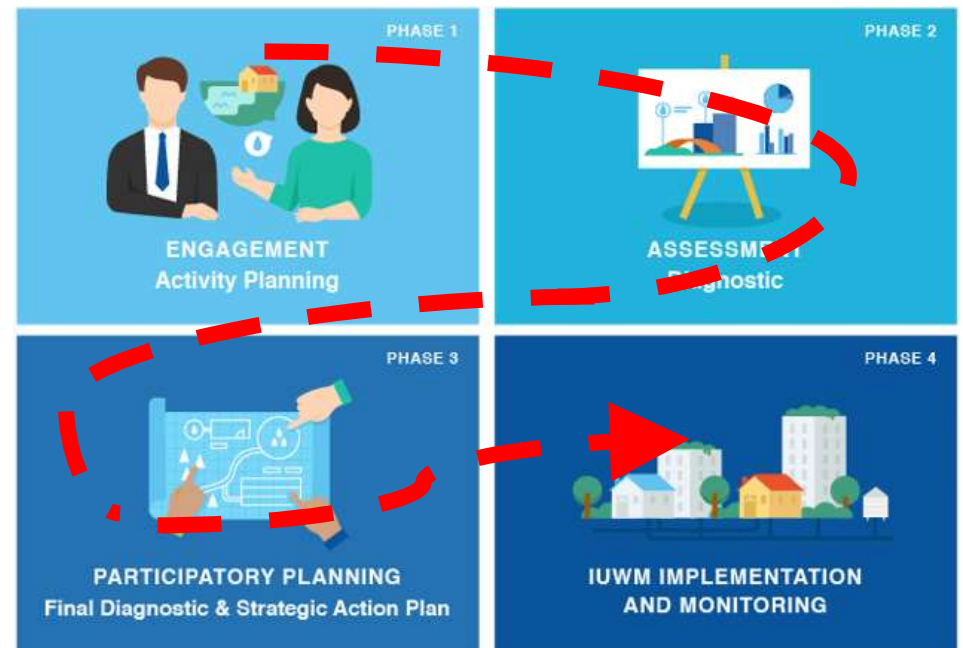
# Stakeholder Engagement

## Many stakes and many players



The Urban Water Cycle: need for integration within the water sector and with other urban sectors

- Selected impacts of water on urban sectors
- Selected impacts of urban sectors on water



# Stakeholder Engagement

---

## Benefits for IUWM

Stakeholder engagement allows organizations to:

- Build public trust by involving the community in the decision-making process.
- Incorporate local knowledge in the design of IUWM strategies.
- Empower otherwise marginalized stakeholders.
- Provide a platform for vertical and horizontal information sharing in the water sector.
- Develop strategies and holistic solutions that balance the interests of different water users.
- Improve the economic performance of IUWM solutions by involving the private sector.

# Stakeholder Engagement

---

## Guiding principles

- Clarify the objectives of the engagement process at the beginning.
- Set expectations for engagement early in the process.
- Engage stakeholders early in the project and throughout its life-cycle.
- Tailor the process to specific local conditions.
- Ensure coherent and consistent representation of relevant stakeholders and marginalized groups.
- Guarantee the transparency of the engagement process.

# Stakeholder Engagement

---

**Separate presentation on  
Community Engagement**

# Institutional Arrangements

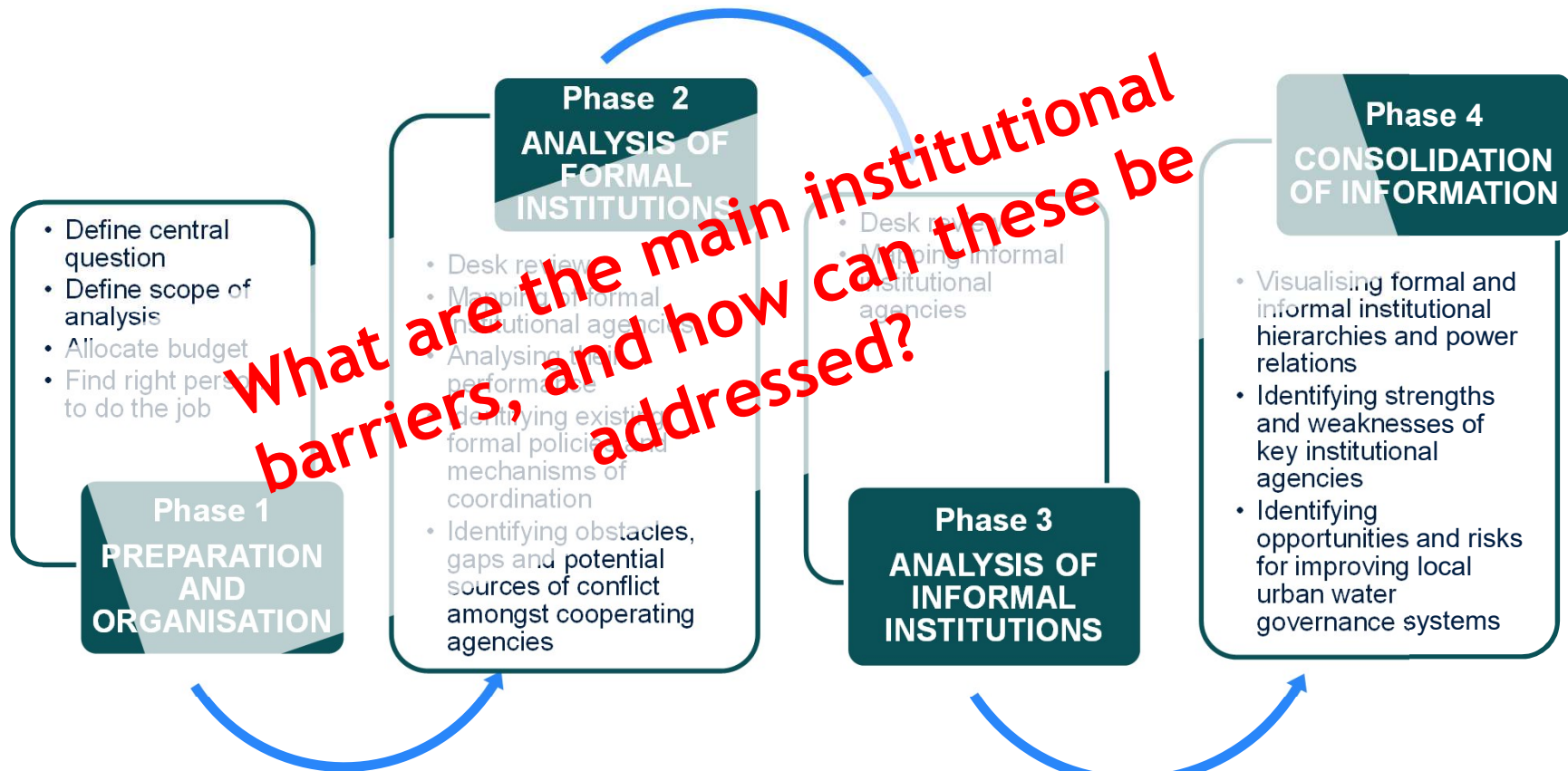
---

## Why important?

- A supportive and well-functioning governance system creates an enabling environment
- Coordination early-on in the process promotes collaboration
- Policy reform if existing policies do not facilitate integrated solutions
- Economic and environmental regulations determine development and management of urban space, water resources and services
- Continued decentralization: more responsibilities and accountability at local level

# Institutional Analysis

Goal: to become aware of all (in)formal institutions and to identify opportunities and risks for improving the urban water sector





# Stakeholder Engagement

---

## Exercise

1. Identifying & categorizing key players and relevant stakeholders
2. Understanding the influence and interest of different stakeholders: stakeholder mapping
3. Discussion

# Stakeholder Engagement

## Exercise 1: Identifying & categorizing stakeholders

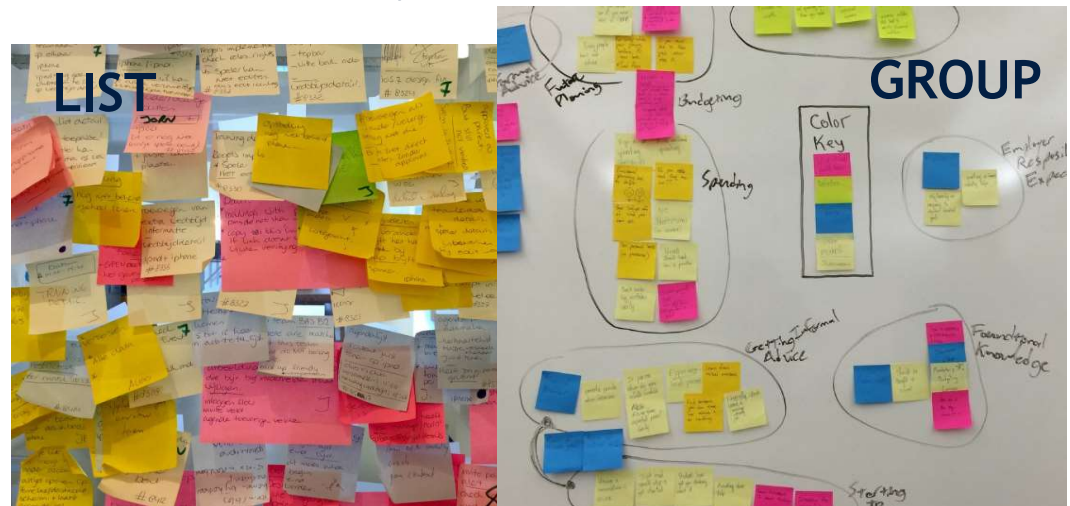
Criteria for relevant stakeholders include:

- Directly or indirectly impacted by the integrated measures
- In need of immediate attention related to financial, social or environmental issues
- Potential impact on the decision-making process for IUWM
- Providing local perspective

Grouping of relevant stakeholders:

- Community organizations
- Public sector
- Private sector
- Utilities and service providers
- Non-profit organizations
- Learning/research organizations
- Development Partners
- Media

### Activity: LIST & GROUP



# Stakeholder Engagement

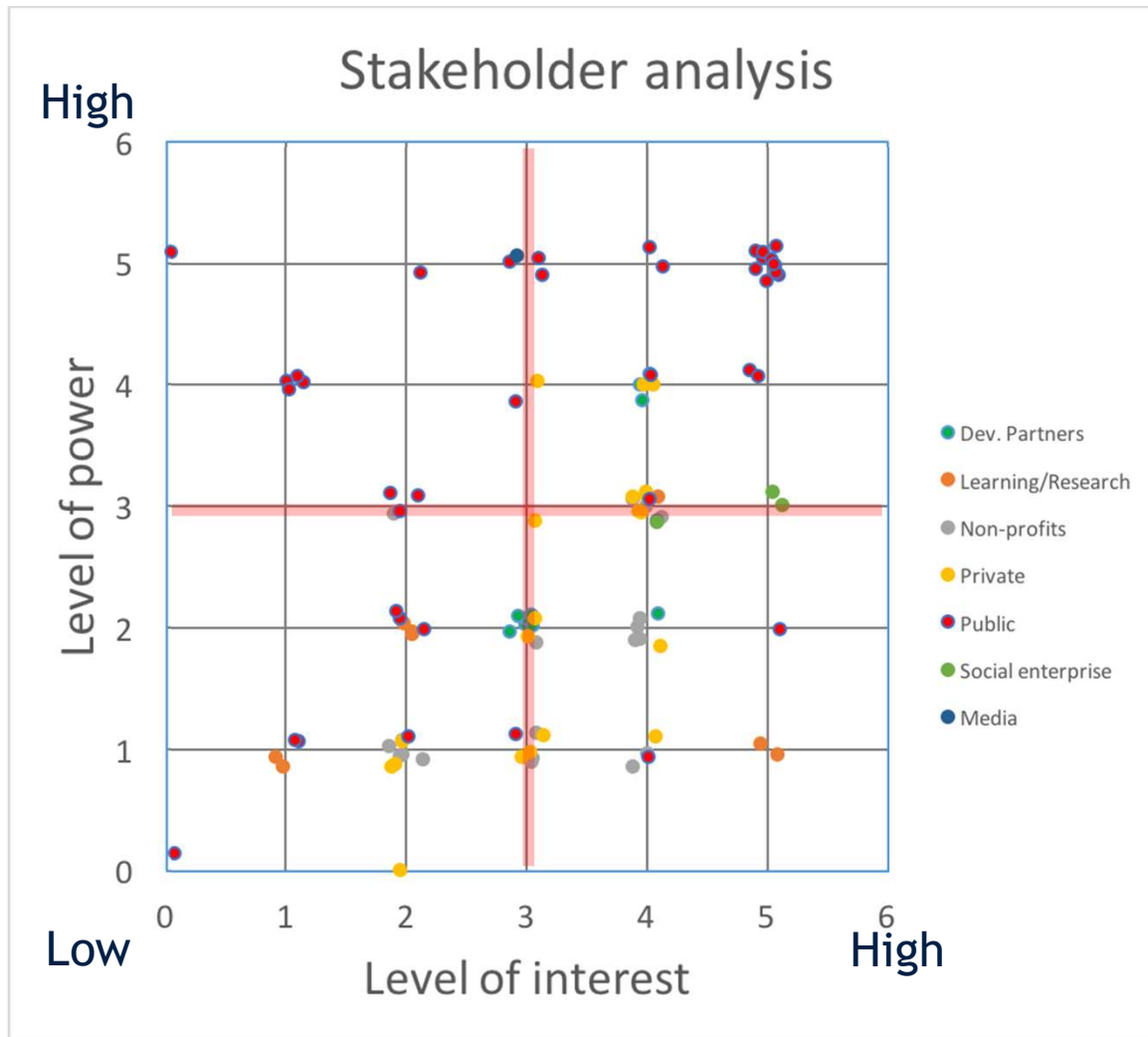
## Exercise 1: Identifying & categorizing stakeholders



- Number all stakeholder by group:
1. Community organizations
  2. Public sector
  3. Private sector
  4. Utilities and service providers
  5. Non-profit organizations
  6. Learning/research organizations
  7. Development Partners
  8. Media

# Stakeholder Engagement

## Exercise 2: Stakeholder Analysis Mapping



**Activity:**  
Map stakeholders  
(or groups) by  
power (influence)  
and interest



# Stakeholder Engagement

---

## Where to start?

Inform – Consult – Collaborate:

- Disseminate information on the intended integrated program
- Organize an initial IUWM stakeholder workshop
- Collaborate closely with the influential and interested stakeholders

Not always a straight-forward linear process...

When difficulties and complications arise, **remember the potential benefits!**

